

REFRESH

2017

Anthem Medicare online

Mproducer

General navigation

How do I access mProducer?

You can access mProducer directly at mproducer.anthem.com.

You can access mProducer from Producer Toolbox (PTB) at brokerportal.anthem.com.

Access mProducer Directly

1. Navigate to mProducer at mproducer.anthem.com.
2. Enter your username and password and click **Login**. *
3. Review the disclaimer and check the box to indicate you are in good standing.
4. Click **Submit**.

* If you have not signed up, click **Sign up now**. You will be navigated back to PTB to register.



Login **2**

Username _____

Password _____

Login

Forgot Username or Password ?

Not Enrolled? Sign up now.

Electronic Application Disclaimer

Usage Agreement

PLEASE NOTE: In order to market Medicare Advantage (MA) and Prescription Drug (Part D) plans, the center for Medicare and Medicaid Services (CMS) and Anthem, Inc., mandate that Brokers be in good standing with all state/brand appointment, licensing, annual certification and product training requirements prior to discussing any benefits with current or prospective members, or prior to submitting any enrollments.

Product training and certification requirements are determined by the brand, states, and product in which you are licensed and appointed. To check if you are in good standing with the necessary requirements for marketing Medicare Advantage and Part D products, Please contact us at:

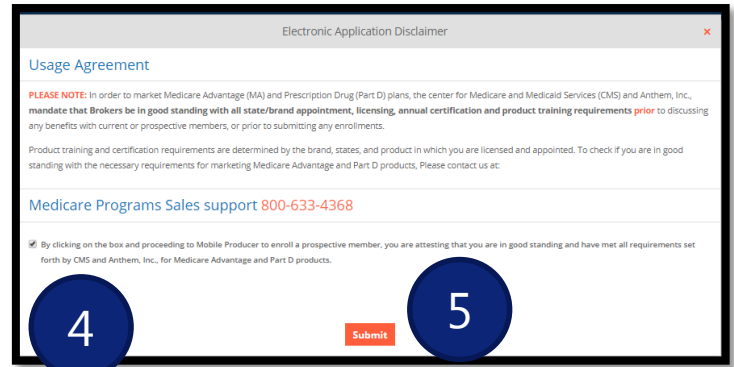
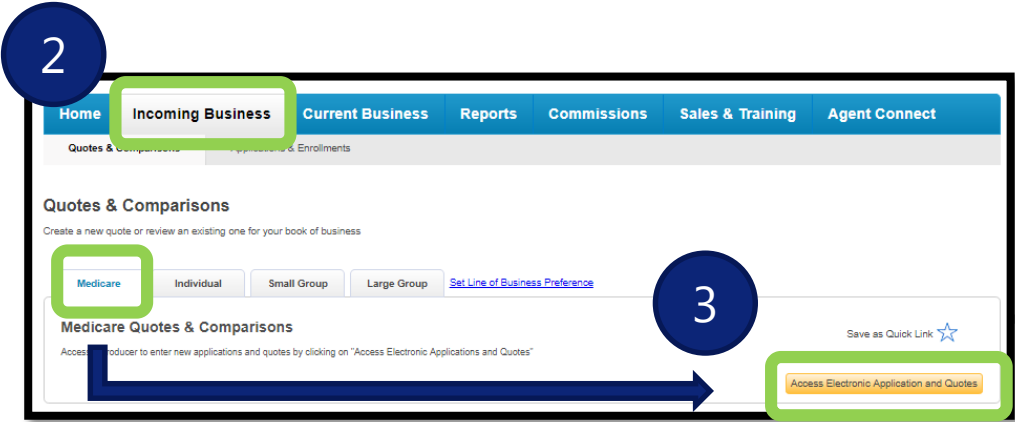
Medicare Programs Sales support 800-633-4368

By clicking on the box and proceeding to Mobile Producer to enroll a prospective member, you are attesting that you are in good standing and have met all requirements set forth by CMS and Anthem, Inc., for Medicare Advantage and Part D products.

Submit **4**

Access mProducer from PTB

1. Log into Producer Toolbox using brokerportal.anthem.com.
2. Select **Incoming Business**.
3. From the **Medicare** tab, click **Access Electronic Applications and Quotes**.
4. Review the disclaimer and check the box to indicate you are in good standing.
5. Click **Submit**.



Timing-Out: PTB vs mProducer

mProducer opens in a separate window from PTB, allowing you to toggle back and forth between the two windows/browser tabs.

mProducer and PTB maintain separate time-outs.

PTB times-out after 15 minutes.

- You will get a prompt to stay connected after 10 minutes and can see this prompt from any window/browser tab.

mProducer times out after 73 minutes, except app capture, which times out after 15 minutes.

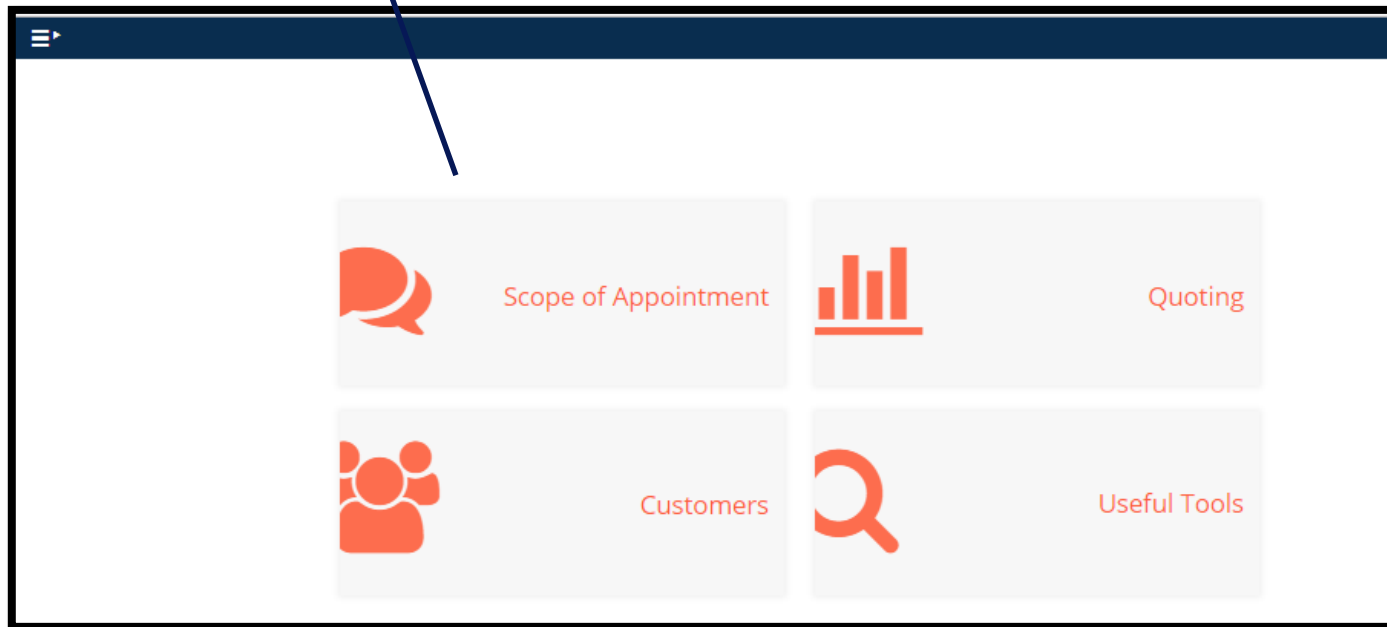
- You will get a prompt to stay connected, but can see this prompt only from within the mProducer window/browser tab.

If mProducer times out, you will be navigated back to the mProducer login page.

- You can login again, or just close that tab and go back through the PTB path to access mProducer without logging in.
-

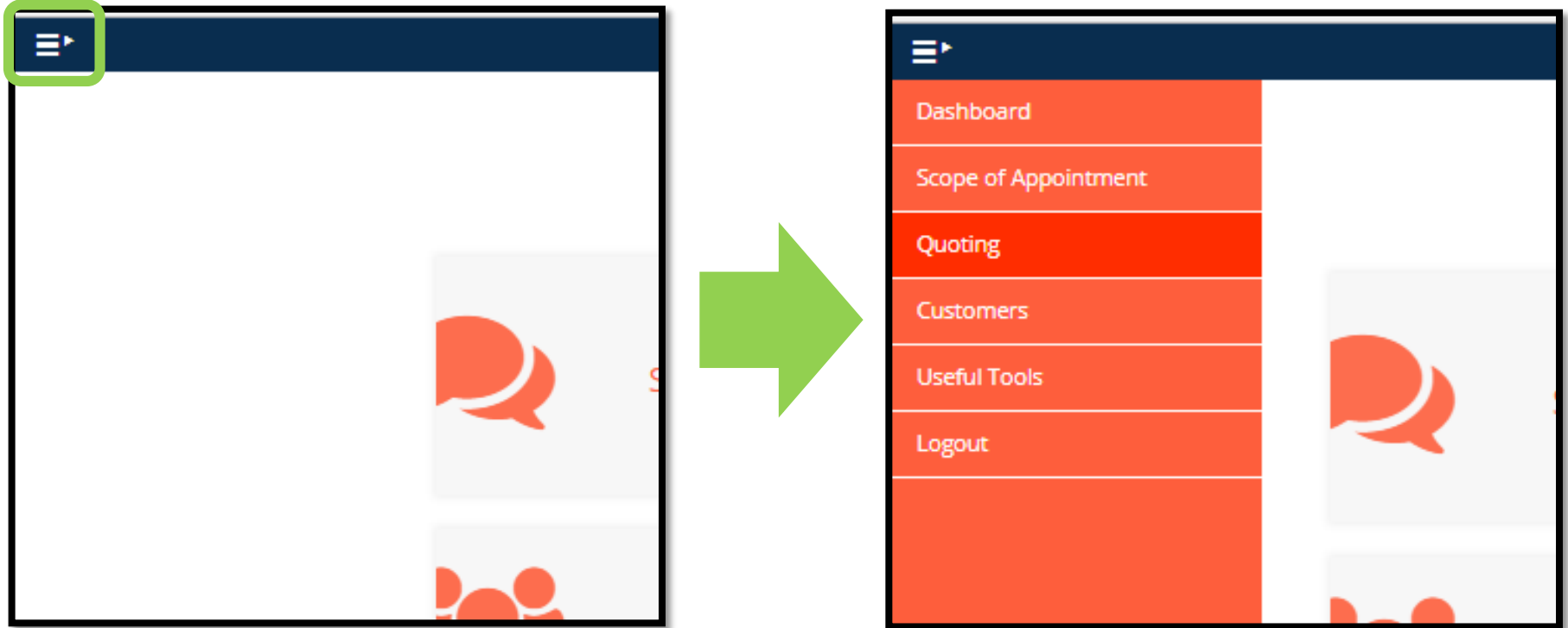
mProducer Home Page

You can perform various tasks by clicking on the appropriate home page tile.

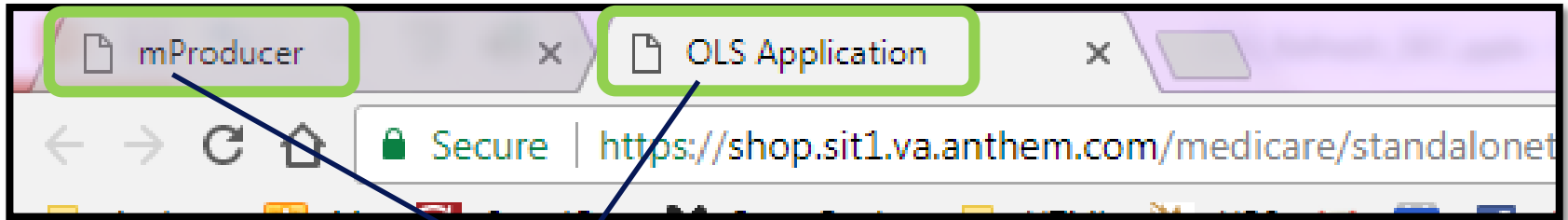


Menu Options

Clicking on the **Menu** icon from anywhere in mProducer will allow you to access these same options.



Useful Tools Tab



Clicking on **Useful Tools** opens a new tab in the browser. The **Menu** icon is not available in this tab.

Click back on the **mProducer** tab to access mProducer and this **Menu** icon.

Buttons

If a button is disabled (gray in color), it is because required information necessary to enable that button has not been captured.

Once the required information is provided, the button becomes enabled (orange).

Medicare Programs Sales support 800-633-4368

By clicking on the box and proceeding to Mobile Producer to enroll a prospective member, you agree to the terms and conditions set forth by CMS and Anthem, Inc., for Medicare Advantage and Part D products.

Submit

Medicare Programs Sales support 800-633-4368

By clicking on the box and proceeding to Mobile Producer to enroll a prospective member, you agree to the terms and conditions set forth by CMS and Anthem, Inc., for Medicare Advantage and Part D products.

Submit

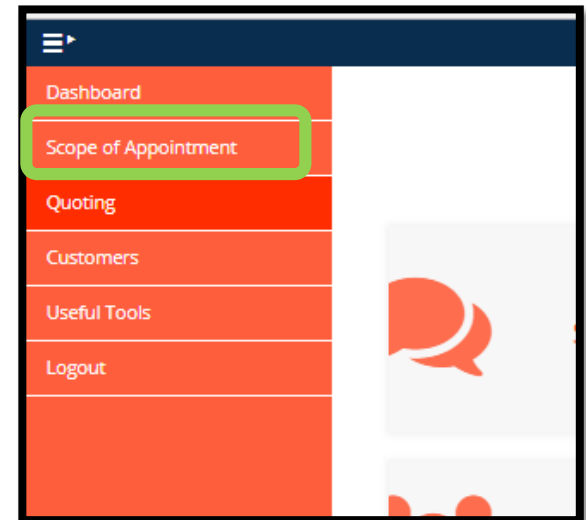
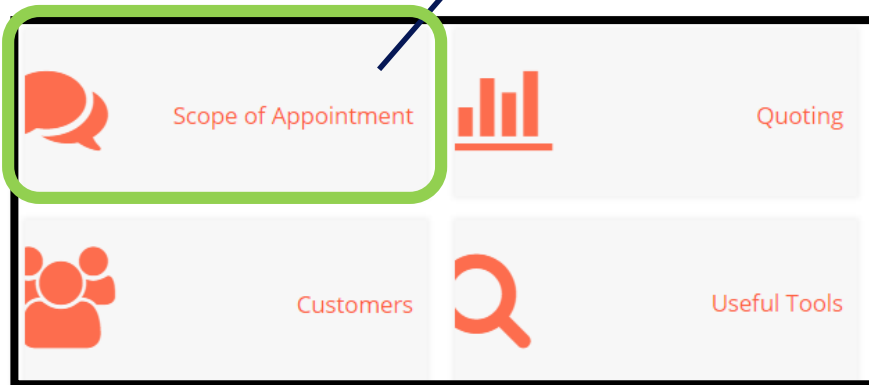
Scope of Appointments

Scope of Appointments



Scope of Appointment

From the Home page, click on the **Scope of Appointment** tile. From any page, you can click the ***Menu*** icon and select **Scope of Appointment**.



SOA Options

Create New Electronic SOA

Electronic SOA List



Download Scope of Appointment Form



Upload Completed Scope Of Appointments

Create New SOA

Create New Electronic SOA

Electronic SOA List



Download Scope of Appointment Form



Upload Completed Scope Of Appointments

To create a new SOA, click the **Create New Electronic SOA** button.

Start the SOA

The customer should tap into the field for the desired products they want to discuss and enter their initials.

Initials are required for at least one product in order to save the SOA.

The screenshot shows the Anthem website interface for the 'Scope of Sales Appointment Confirmation Form'. The page title is 'Scope of Sales Appointment Confirmation Form' with a 'Back to SOA Listings' link. The text explains that CMS requires agents to document the scope of a marketing appointment. Below this, a prompt asks the user to 'Please initial below beside the type of product(s) you want the agent to discuss.' There are two main sections for product selection:

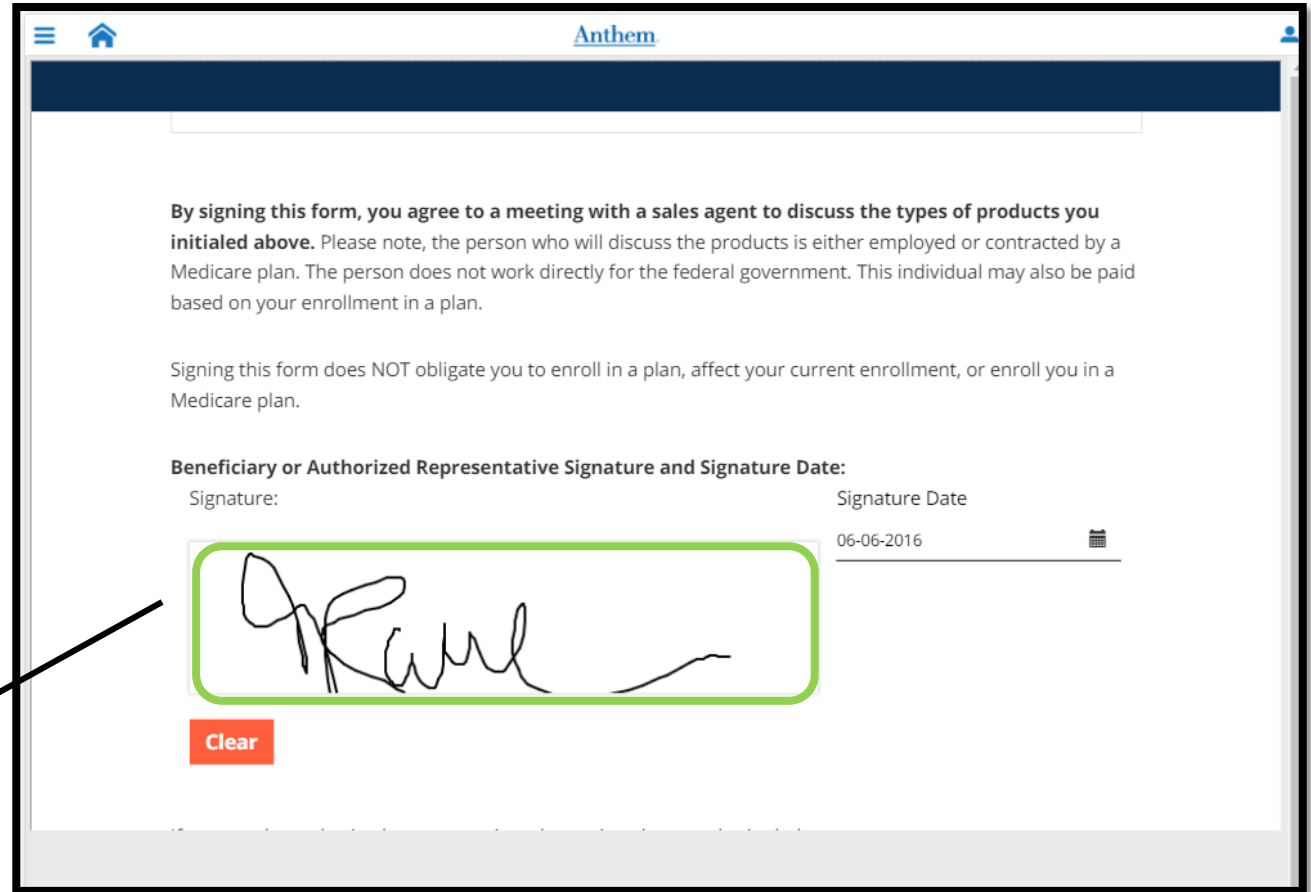
- Stand-alone Medicare Prescription Drug Plans (Part D)**: Includes a field for 'Beneficiary initials'.
- Medicare Prescription Drug Plan (PDP)**: Includes a description: 'A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost plans, some Medicare Private Fee-for-Service plans, and Medicare Medical Savings Account plans.' It also includes a field for 'Beneficiary initials'.
- Medicare Advantage Plans (Part C)**: Includes a field for 'Beneficiary initials'.

An arrow from the text box on the left points to the 'Beneficiary initials' field for the Stand-alone Medicare Prescription Drug Plans (Part D).

Sign the SOA

The customer should sign the SOA using his finger or a stylus.

The signature is required to save the SOA.




The screenshot shows the Anthem website interface for signing a Statement of Acceptance (SOA). At the top, there is a navigation bar with a home icon, a menu icon, and the "Anthem" logo. Below the navigation bar, there is a dark blue header. The main content area contains the following text:

By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed above. Please note, the person who will discuss the products is either employed or contracted by a Medicare plan. The person does not work directly for the federal government. This individual may also be paid based on your enrollment in a plan.

Signing this form does NOT obligate you to enroll in a plan, affect your current enrollment, or enroll you in a Medicare plan.

Beneficiary or Authorized Representative Signature and Signature Date:

Signature: Signature Date: 

Below the signature input field, there is a red "Clear" button.



Avoid scrolling through the center of the SOA to avoid entering lines through the signature fields.

Authorized Representative

If the person signing on behalf of the customer is an authorized representative, ensure they complete their name and relationship.

Anthem

Clear

If you are the authorized representative, please sign above and print below.

Representative's Name

Your Relationship to the Beneficiary

Required - to be completed by Agent:

Agent Name
CAPTIVE3 CAPTIVE3

Please enter valid characters: alphabets, space, or /, \, &

Formatting error messages will appear in red font below the field.

Required Fields

The following fields (marked with *) are required to save the SOA prior to the appointment.

Agent Name *
Agent Phone *
Beneficiary Name *

Agent fields
auto-populate for
the broker.

Required - to be completed by Agent:

Agent Name *

Agent Phone *

Beneficiary Name *

Beneficiary Phone (Optional)

Beneficiary Address (Optional)

Medicare ID Number

The Beneficiary Name accepts only 30 characters. An error will be thrown if the name exceeds 30 characters.

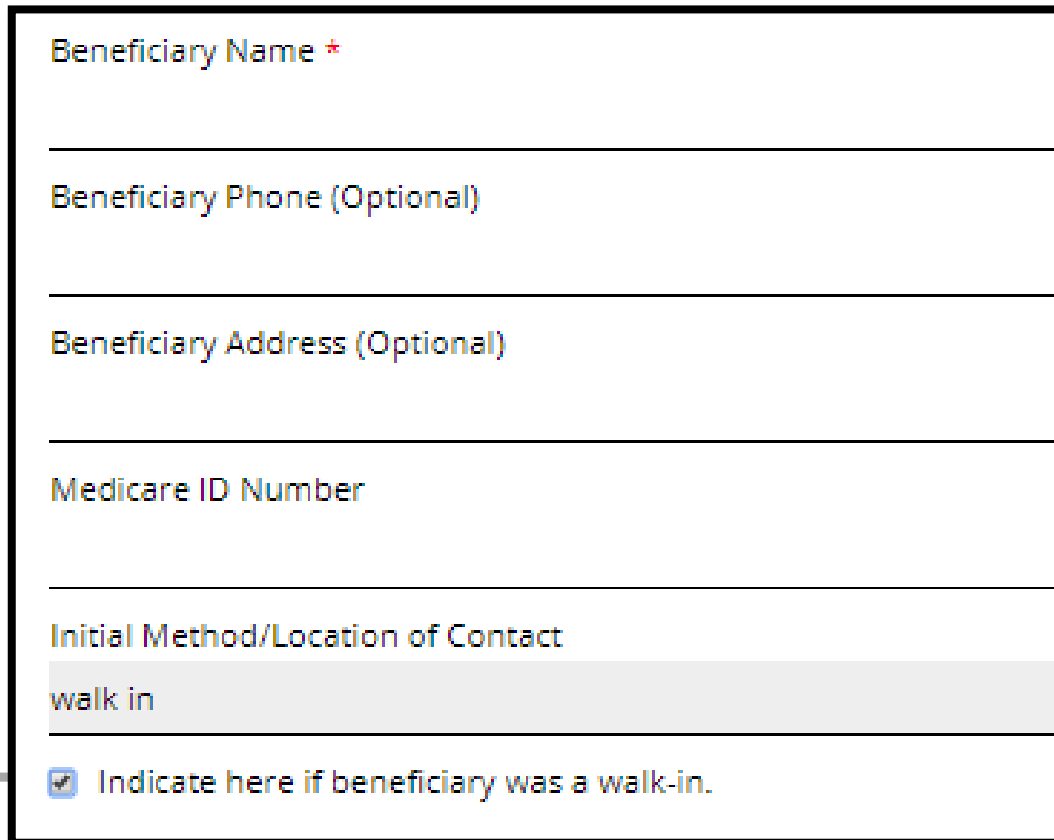
Beneficiary Name

MOBILE SIEBEL ROCKS MY ANTHEM WORLD

Beneficiary First Name must not exceed 30 characters

Initial Method/Location of Contact

If the agent taps the *Indicate here if beneficiary was a walk-in* to **Yes**, the **INITIAL METHOD/LOCATION OF CONTACT** defaults to **Walk-In**. If not checked, the agent can enter an appropriate value.



Beneficiary Name *

Beneficiary Phone (Optional)

Beneficiary Address (Optional)

Medicare ID Number

Initial Method/Location of Contact

walk in

Indicate here if beneficiary was a walk-in.

Agent Signature

The agent should sign the SOA using his finger or a stylus.

The signature is required to save the SOA.

The screenshot shows the Anthem web interface for signing a Scope of Appointment (SOA) form. The page has a dark blue header with the Anthem logo and a user profile icon. Below the header, there are two checkboxes: PDP and MA/MAPD. The form contains several input fields: "Date Appointment Completed" with a calendar icon, "Plan Use Only", and "Agent's Signature". The "Agent's Signature" field contains a handwritten signature "C. P. White" and is highlighted with a green border. Below this field is a red "Clear" button. At the bottom of the form, there is a note: "Scope of Appointment documentation is subject to CMS record retention requirements." and a paragraph of instructions: "Agent: Ensure correct Scope of Appointment form is selected for beneficiary's plan enrollment choice. Also, if the form was signed by the beneficiary at the time of appointment, please provide explanation why SOA was".

Save the SOA

Tap the **Save** button.

The SOA is saved with a **STATUS** of **Initiated**.

If any required fields are missing, the agent will be unable to tap the **Save** button.

Agent: Ensure correct Scope of Appointment form is selected for beneficiary's plan enrollment choice. Also, if the form was signed by the beneficiary at the time of appointment, please provide explanation why SOA was not documented prior to meeting:

Anthem-affiliated health plans are Medicare Advantage Organizations and Prescription Drug Plans with a Medicare contract. For Dual-Eligible Special Needs Plans: Anthem-affiliated health plans are a D-SNP with a Medicare contract and a contract with the state Medicaid program. Enrollment in Anthem-affiliated health plans depends on contract renewal.

A Medicare-approved Part D sponsor.

SAVE

Success! Your SOA is saved successfully.

Scope of Sales Appointment List

Create a new SOA

Search Beneficiary

BENEFICIARY

Jamie jackie

Buck cowboy

You will receive a confirmation that you have successfully saved the SOA and be navigated back to your list of electronic SOA's.

Saved SOA

Once you have saved the SOA and its status is *Initiated*, you cannot edit any of the required fields.

Once you have completed the appointment, you will need to complete the SOA by noting the plans you discussed and the date of the appointment.

SOA's and Customers

There is nothing that ties SOA's to customers you have created on your dashboard.

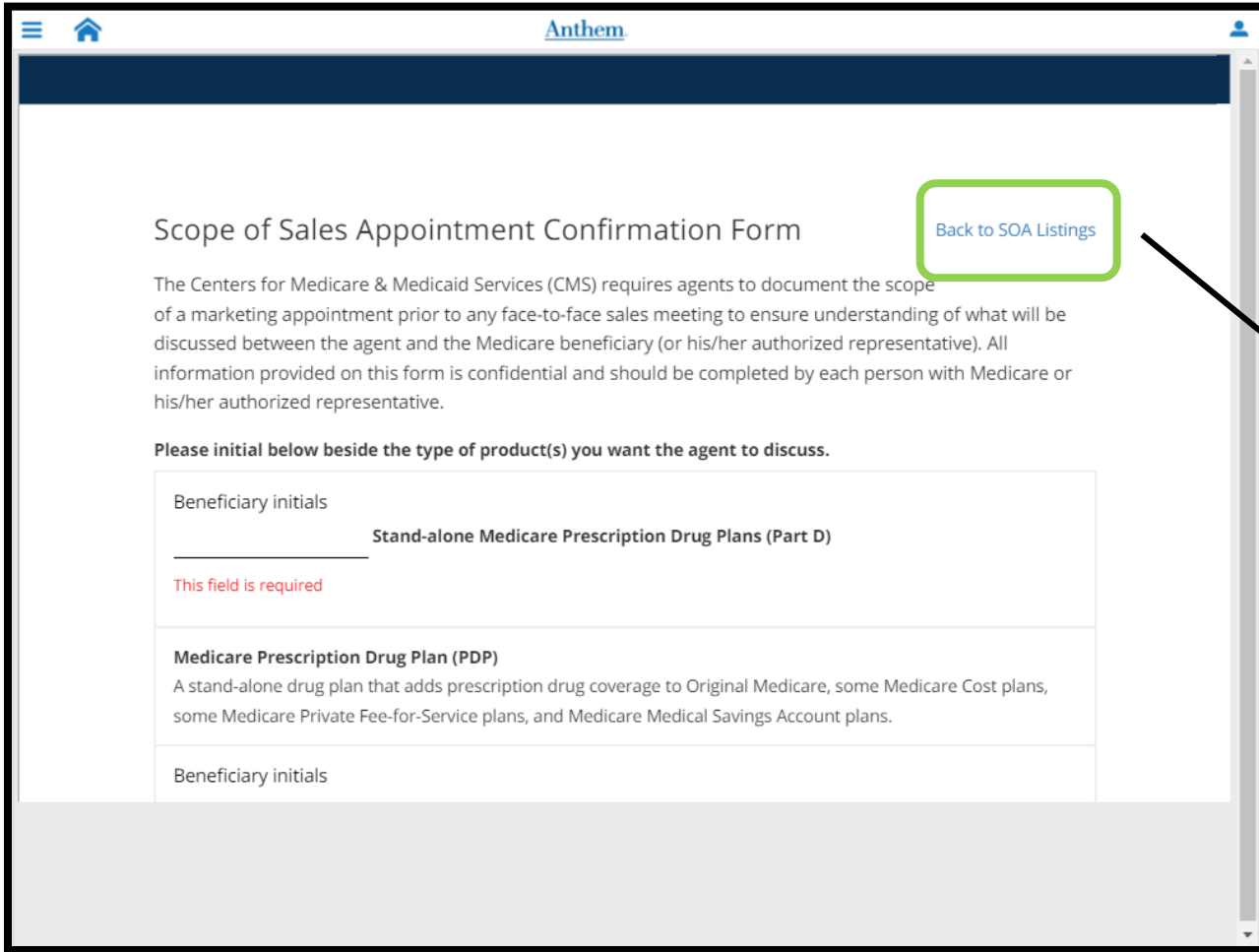
If you have created an electronic SOA for an existing customer on your dashboard, the SOA will not appear on the customer dashboard.

If you have not created a customer on your dashboard, you can still create an electronic SOA for the customer.

Complete the SOA

Following the Appointment

Navigate to list of SOA's



Back to SOA Listings

Scope of Sales Appointment Confirmation Form

The Centers for Medicare & Medicaid Services (CMS) requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or his/her authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss.












Beneficiary initials	Stand-alone Medicare Prescription Drug Plans (Part D)
<hr/>	
This field is required	
Medicare Prescription Drug Plan (PDP)	
A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost plans, some Medicare Private Fee-for-Service plans, and Medicare Medical Savings Account plans.	
Beneficiary initials	

Tap on the **Back to SOA Listings** link.

SOA List

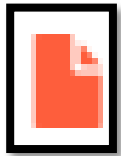
A list of SOA's is returned.

The screenshot displays the 'Anthem' interface for the 'Scope of Sales Appointment List'. At the top right, there is a button labeled 'Create a new SOA'. Below the header, a search bar is labeled 'Search Beneficiary' with a magnifying glass icon. The main content is a table with the following data:

BENEFICIARY NAME	PHONE	MEDICARE ID	CREATE DATE	STATUS	
Mama		AMDM2929	2016-06-03	Initiated	 
Tinu jose	6087443221	BI212	2016-06-02	Completed	
Dalila rafahia	3475254444		2016-06-02	Initiated	 
Dsd jkljkl	3216549875	12	2016-06-01	Completed	
Keerti jain	2134567890	12	2016-06-01	Initiated	 
Taylor	3216549875	56	2016-06-01	Completed	
Dsd iklikl	3216549875	56	2016-06-01	Initiated	 

Status and Icons

STATUS	MEANING	CAN EDIT	CAN UPLOAD TO APPLICATION
Initiated	SOA was filled out prior to the appointment.	Yes	No
Completed	SOA was completed after the appointment.	No	Yes



Tapping the *Paper* icon launches the SOA in a PDF version.



Tapping the *Edit* icon launches the SOA in edit view to allow the agent to complete it.












Select SOA

Tap on the *Edit* icon for the SOA you need to complete.

Scope of Sales Appointment List

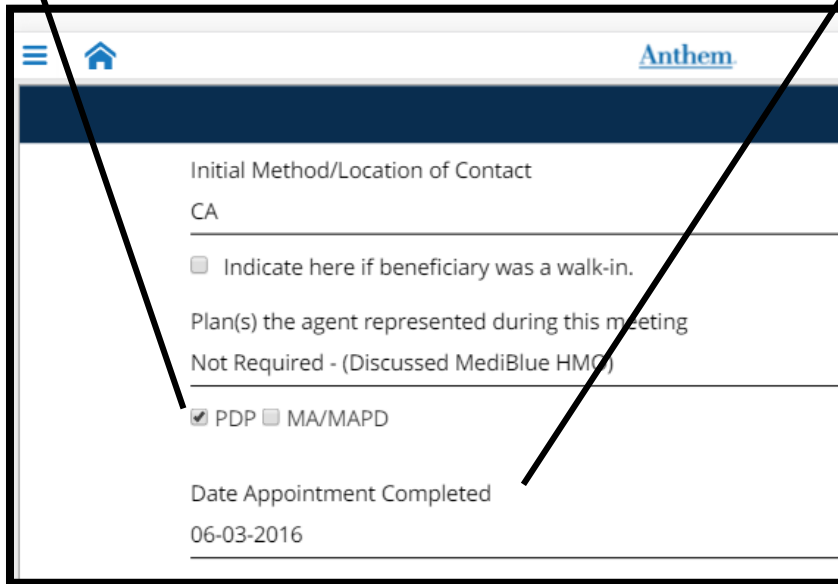
Create a new SOA

Search Beneficiary

BENEFICIARY NAME	PHONE	MEDICARE ID	CREATE DATE	STATUS	
Mama		AMDM2929	2016-06-03	Initiated	 
Tinu jose	6087443221	BI212	2016-06-02	Completed	
Dalila rafahia	3475254444		2016-06-02	Initiated	 
Dsd jkljkl	3216549875	12	2016-06-01	Completed	
Keerti jain	2134567890	12	2016-06-01	Initiated	 
Taylor	3216549875	56	2016-06-01	Completed	
Dsd iklikl	3216549875	56	2016-06-01	Initiated	 

Complete the SOA

Check the plans you discussed during the appointment.
The free-form field is not required.



Initial Method/Location of Contact
CA

Indicate here if beneficiary was a walk-in.

Plan(s) the agent represented during this meeting
Not Required - (Discussed MediBlue HMO)

PDP MA/MAPD

Date Appointment Completed
06-03-2016

Enter the **DATE APPOINTMENT COMPLETED** and tap the Update button.

The **STATUS** is now **Completed**.

You will receive a confirmation that you have successfully saved the SOA and be navigated back to your list of electronic SOA's.

If these two fields are not populated, you will be unable to tap the Update button.



Access Existing SOA's

Create New Electronic SOA

Electronic SOA List



Download Scope of Appointment Form



Upload Completed Scope Of Appointments

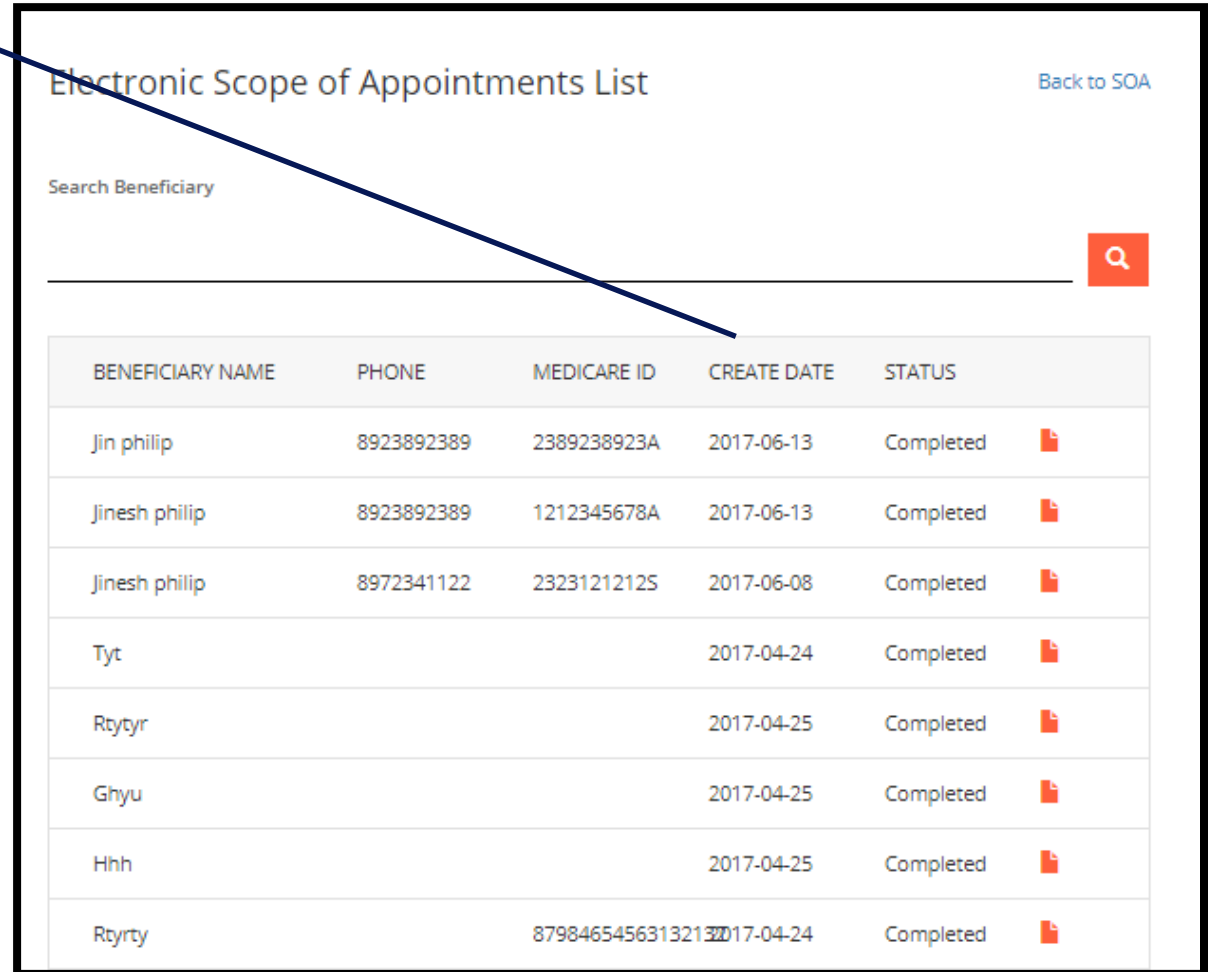
To access existing SOA's, click the **Electronic SOA List** button.









Electronic SOA List

A list of existing electronic SOA's will appear in descending order by create date.

Uploaded SOA's will not appear in this list.

SOA's do not expire.



BENEFICIARY NAME	PHONE	MEDICARE ID	CREATE DATE	STATUS	
Jin philip	8923892389	2389238923A	2017-06-13	Completed	
Jinesh philip	8923892389	1212345678A	2017-06-13	Completed	
Jinesh philip	8972341122	2323121212S	2017-06-08	Completed	
Tyt			2017-04-24	Completed	
Rtytyr			2017-04-25	Completed	
Ghyu			2017-04-25	Completed	
Hhh			2017-04-25	Completed	
Rtyrty		8798465456313213	2017-04-24	Completed	

Search for Electronic SOA

You can enter the name of the beneficiary and click the magnifying glass to search for a specific SOA.

Electronic Scope of Appointments List [Back to SOA](#)

Search Beneficiary

_____ 🔍

Download SOA

Create New Electronic SOA

Electronic SOA List



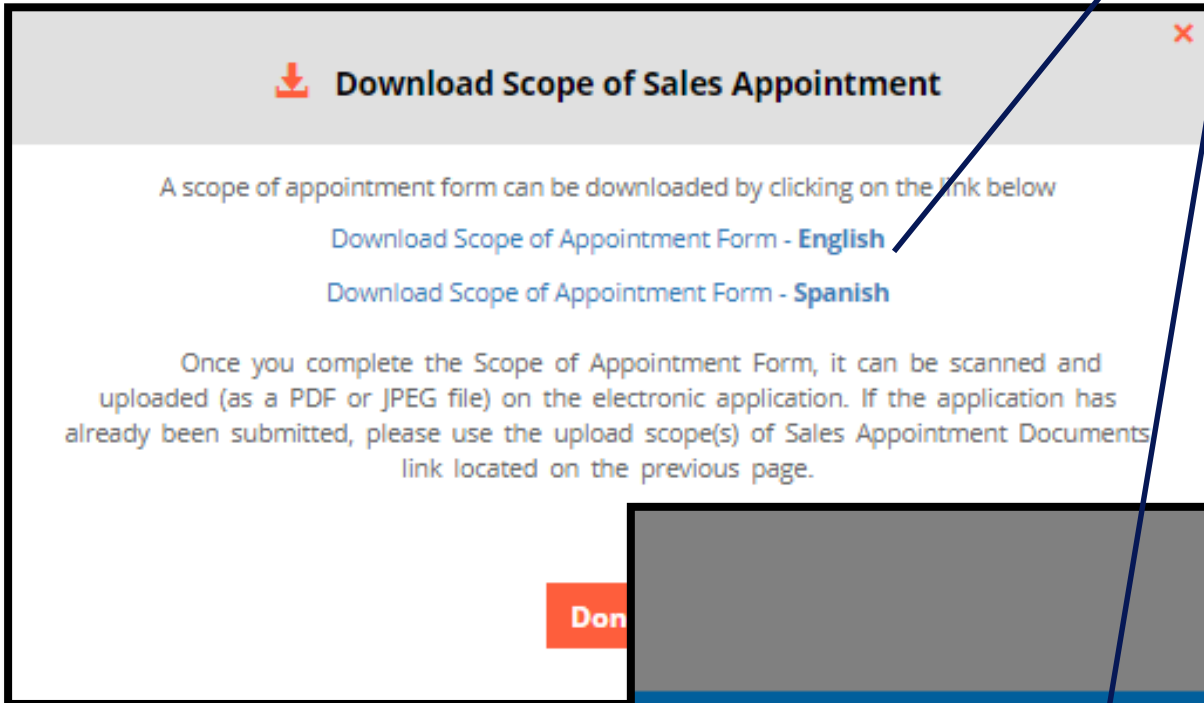
Download Scope of Appointment Form




Upload Completed Scope Of Appointments

To download the SOA form, click the **Download Scope of Appointment Form** button.

Download SOA



 **Download Scope of Sales Appointment**

A scope of appointment form can be downloaded by clicking on the link below

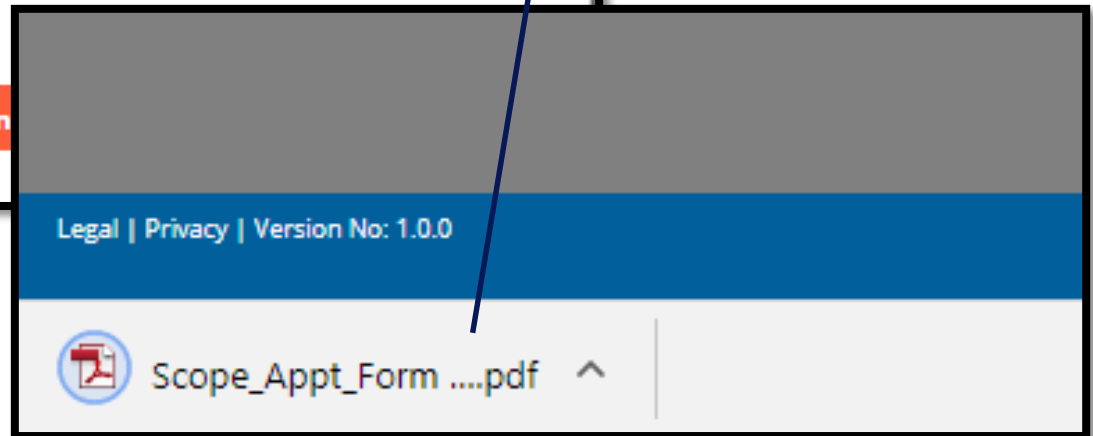
- [Download Scope of Appointment Form - English](#)
- [Download Scope of Appointment Form - Spanish](#)

Once you complete the Scope of Appointment Form, it can be scanned and uploaded (as a PDF or JPEG file) on the electronic application. If the application has already been submitted, please use the upload scope(s) of Sales Appointment Documents link located on the previous page.


Don

Click on the hyperlink for English or Spanish.

The PDF will appear in the bottom window of your browser.



Legal | Privacy | Version No: 1.0.0

 Scope_Appt_Formpdf ^

Upload SOA

Create New Electronic SOA

Electronic SOA List



Download Scope of Appointment Form



Upload Completed Scope Of Appointments

To upload a completed paper SOA, click the **Upload Completed Scope of Appointments** button. This allows brokers to upload SOA's independently of the application.

Upload FAQ

Follow the directions to upload an SOA.

Upload Scope(s) of Sales Appointment Documents x

Upload Signed Scope of Appointment (SOA) form – For enrollments that have been submitted through fax, mail, or through the E-Submit Web Portal only.

Please note the following:
If the face-to-face appointment did not result in an enrollment, you simply need to keep the SOA on file.
Please ensure the SOA form is completely filled out to include:

- Beneficiary initials next to the product you will be discussing
- Beneficiary signature and date
- Agent fields completed to include the beneficiary Medicare ID number

To upload:

- Click the “Browse” button to locate the completed SOA form on your computer
- Upload of up to 5 SOA forms is permitted at a time.
- File sizes cannot exceed 5 MB
- Only pdf or jpg files are accepted.

For questions associated with the SOA process, please contact us at the following:

- In CA: 888-209-7839
- All other states: 800-633-4368
- SeniorSalesTraining@WellPoint.com

File

File

File

File

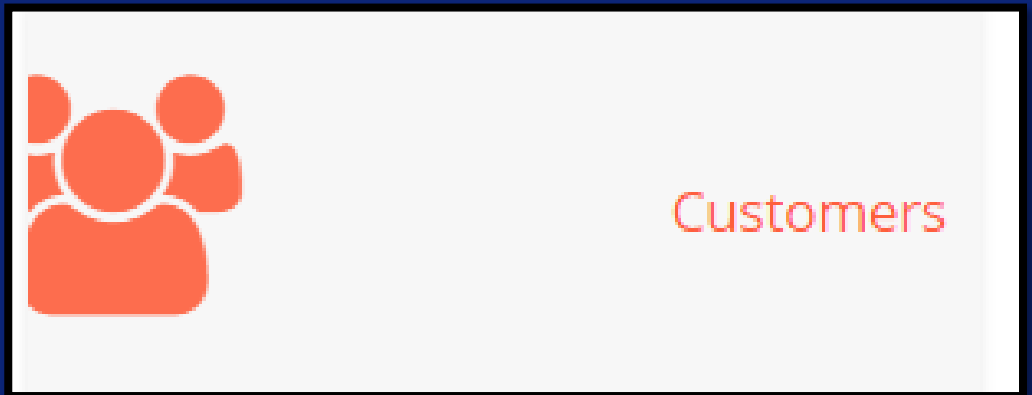
File

Tie the SOA to the Application

	Application Type	Submission Type	SOA Type	How do I tie the SOA to the application?
1	Paper	Fax/eSubmit	Paper	Fax, eSubmit, or upload via mProducer.
2	Paper	Fax/eSubmit	Electronic	Print it and fax, eSubmit, or upload via mProducer.
3	Paper	MADE	Paper	Upload to MADE before submitting application. If you forget, follow #1.
4	Paper	MADE	Electronic	Print it and fax, eSubmit, or upload via mProducer.
5	Electronic	mProducer	Paper	Upload to mProducer before submitting application. If you forget, follow #1.
6	Electronic	mProducer	Electronic	Upload to mProducer before submitting application. If you forget, follow #2.

mproducer

Managing customers



FAQ

Customers can be manually created via the *Customer* Tile. *

- This is new. Before the refresh, customers were only captured once the broker started an application.

Customers will be systematically created if their information is captured using the *Quoting* Tile.

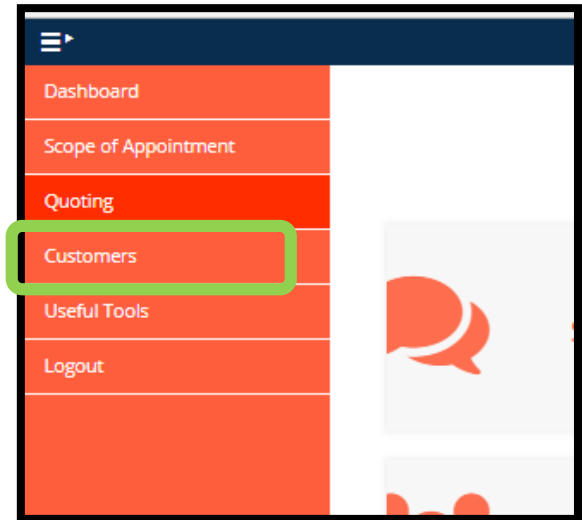
- See next section on Quoting and Applications.

Customers cannot be created or managed using *Useful Tools*.

- These tools help you identify and determine the best plans for your customer based on their required drugs, doctors, facilities, and pharmacies.
-

Customers

From the Home page, click on the **Customers** tile. From any page, you can click the **Menu** icon and select **Customers**.





Customer List

From the landing page, you can manage your existing customers or create new customers.

Manage your Customers and Applications Create a new Customer

Search Customer List by

First Name: _____ Last Name: _____ Date of Birth: mm/dd/yyyy  Clear Search

Page Size: 25 

<u>Customer Name</u>	Last Updated	Application Status	Channel	Pending Applications	Remove Customer
R, Harish	08/25/2017	Click Here	mProducer	✓	✗
kannan, jeeva	08/25/2017	Click Here	mProducer	✓	✗
asd, ads	08/24/2017	Click Here	mProducer		✗
TEst, TESt	08/24/2017	Click Here	mProducer		✗
hjkj, ghjkhjk	08/24/2017	Click Here	mProducer		✗
kannan, jeeva	08/24/2017	Click Here	mProducer	✓	✗

Creating a Customer

Click the **Create a new Customer** button to create a customer. A blank customer form appears.

Manage your Customers and Applications

Create a new Customer

Search Customer List by

First Name:

Last Name:

Date of Birth:

mm/dd/yyyy



Clear

Search

Page Size: 25



Create New Customer



First Name

Last Name

Gender

Male Female

Date of Birth

mm/dd/yyyy



Zip Code (Primary Residence)

Email

Phone

Create Customer & Quote

Create Customer

Email Customer

Creating a Customer FAQ

All fields, except **EMAIL**, are required to save the customer.

You cannot edit customer information once the customer has been saved!

- If you made a mistake, delete the customer record and create a new one.

If you don't have the **EMAIL** when creating the customer, you can still capture it an application, but you cannot add it to the customer record once the customer has been saved.

Saving the Customer

Click one of the **Create Customer** buttons to save the customer.

- Create Customer & Quote takes you to the Plans section.
- Create Customer takes you back to the Customer list.

You have the option to email the customer by clicking Email Customer.

- This does not save the customer! You must still click one of the other buttons to save the customer.



Managing Existing Customers

Existing customers appear in descending order based on the date they were last updated.

This benefits you because the customers with which you have recently interacted appear at the top of the list.

Manage your Customers and Applications Create a new Customer

Search Customer List by

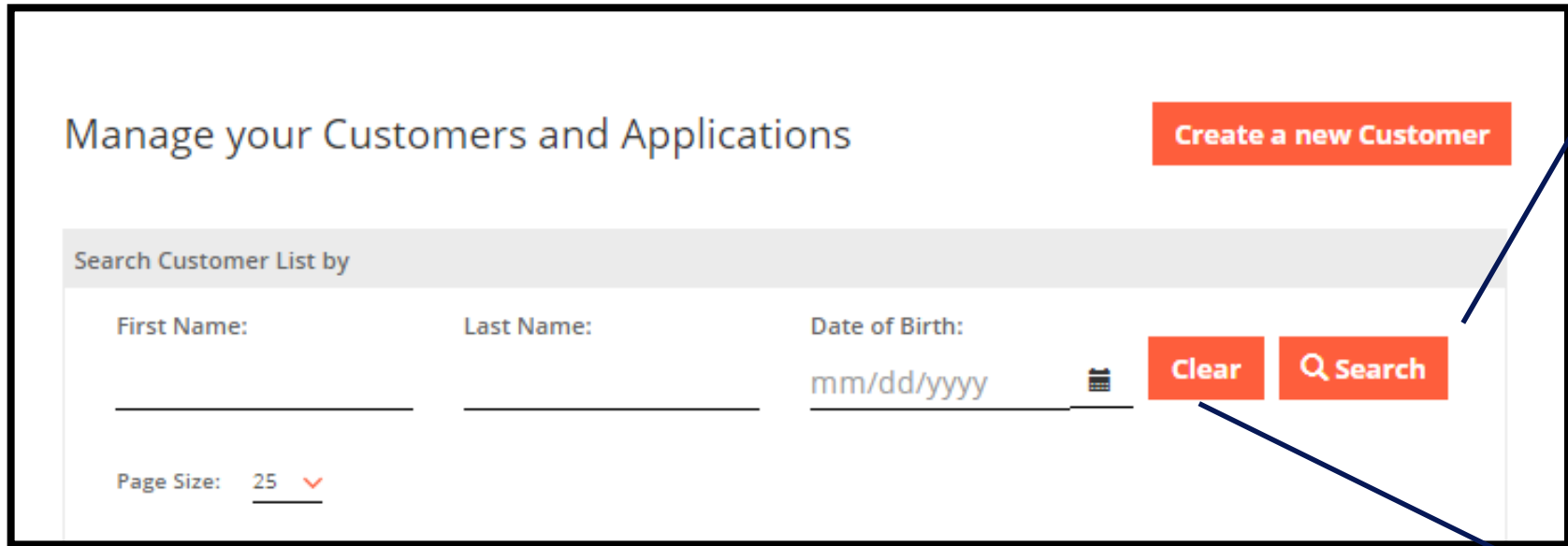
First Name: _____ Last Name: _____ Date of Birth: mm/dd/yyyy Clear Search

Page Size: 25

<u>Customer Name</u>	Last Updated	Application Status	Channel	Pending Applications	Remove Customer
testmedsup, medsupstest	08/14/2017	Click Here	mProducer	✓	✗
Tracy, Alana	08/11/2017	Click Here	mProducer	✓	✗
Delgado, Johnny	08/10/2017	Click Here	mProducer		✗

Searching for Customers

You can search for an existing customer by entering search criteria and clicking on the **Search** button.



The screenshot displays a web interface titled "Manage your Customers and Applications". In the top right corner, there is a red button labeled "Create a new Customer". Below the title is a search section titled "Search Customer List by". It contains three input fields: "First Name:", "Last Name:", and "Date of Birth:". The "Date of Birth" field has a placeholder "mm/dd/yyyy" and a calendar icon. To the right of these fields are two red buttons: "Clear" and "Q Search". At the bottom left of the search section, there is a "Page Size:" dropdown menu currently set to "25".

To clear the search criteria and return all customers, click the **Clear** button.

Customer FAQ

ADE customers will appear on the mProducer Customer dashboard.

The **CHANNEL** reflects where the customer was initiated (*ADE* or *mProducer*) and will remain on the dashboard for historical purposes.

Customers remain on the customer list indefinitely.

Customer Record

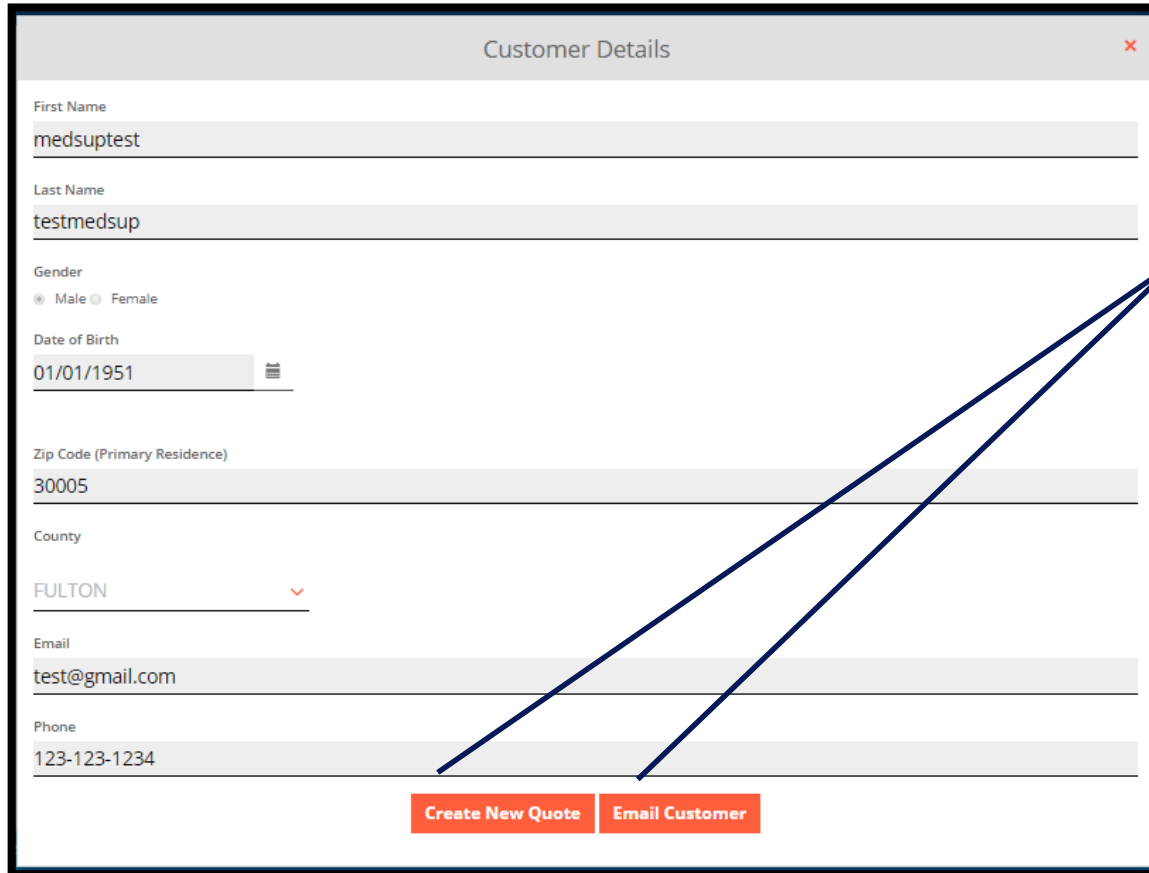
Click on the **CUSTOMER NAME** hyperlink to bring up his/her demographic information.

<u>Customer Name</u>	Last Updated	Application Status	Channel	Pending Applications	Remove Customer
testmedsup, medsuptest	08/14/2017	Click Here	mProducer	✓	✗

To delete a customer from this list, click the **X** under **REMOVE CUSTOMER**.

(If there is an **In-Progress** application, you will be prompted to cancel the application.)

Customer Demographic Information



Customer Details

First Name
medsupstest

Last Name
testmedsup

Gender
 Male Female

Date of Birth
01/01/1951

Zip Code (Primary Residence)
30005

County
FULTON

Email
test@gmail.com

Phone
123-123-1234

Create New Quote Email Customer

You can email the customer by clicking the **Email Customer** button. *

You can generate a quote by clicking the **Create New Quote** button.

[To learn more, continue to the **Plan Details** page of the **Quoting and Applying** section of this presentation.]

* **Email Customer** opens up Outlook. It does not prompt for web-based email applications like Yahoo or Gmail.



Customer Record Continued



<u>Customer Name</u>	Last Updated	Application Status	Channel	Pending Applications	Remove Customer
testmedsup, medsupstest	08/14/2017	Click Here	mProducer	✓	✗

If the customer has begun an application, regardless of status, a green checkmark will appear under **PENDING APPLICATIONS**.

Click on the **Click Here** link under **APPLICATION STATUS** to bring up the details for the application(s).

Application Statuses

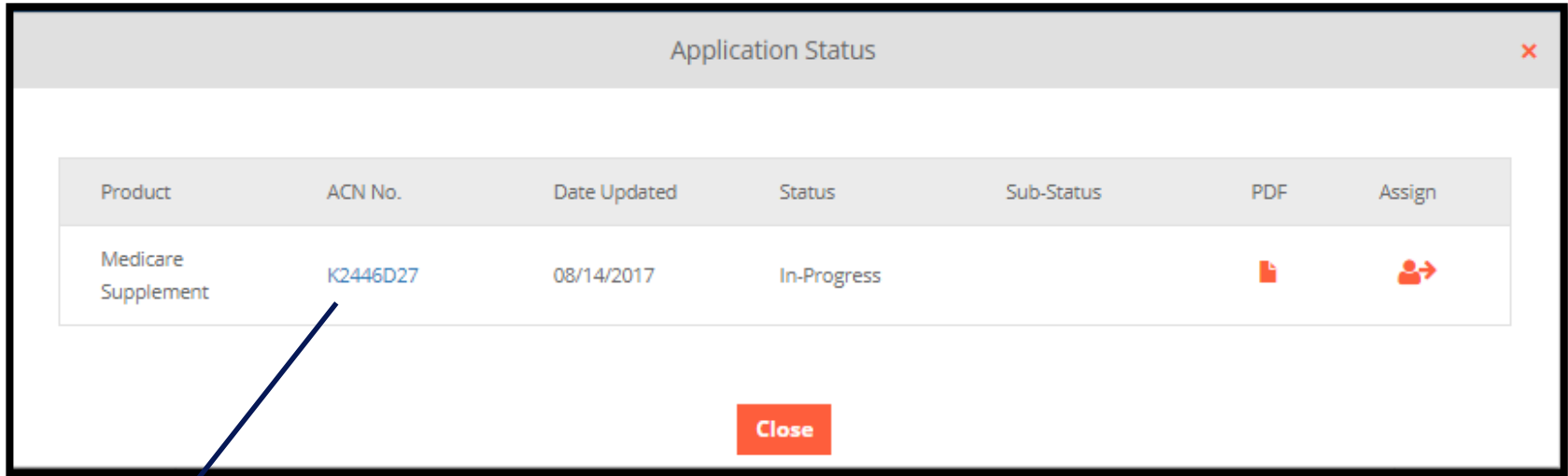
The **STATUS** and **SUB STATUS** are available for all applications.

Product	ACN No.	Date Updated	Status	Sub-Status	PDF	Assign
Medicare Supplement	K2446D27	08/14/2017	In-Progress			



Close

To launch a PDF of the application, click the **PDF** icon.

Completing Initiated Applications



The screenshot shows a window titled "Application Status" with a close button (X) in the top right corner. Below the title bar is a table with the following columns: Product, ACN No., Date Updated, Status, Sub-Status, PDF, and Assign. The table contains one row of data: Medicare Supplement, K2446D27, 08/14/2017, In-Progress. There are icons for PDF and Assign in the last two columns. A red "Close" button is located at the bottom center of the window. A blue line points from the ACN No. "K2446D27" to a text box below.



Product	ACN No.	Date Updated	Status	Sub-Status	PDF	Assign
Medicare Supplement	K2446D27	08/14/2017	In-Progress			

Close

To continue an application that is in-progress, click on the **ACN** hyperlink.

Assign the Application

To assign the application to a delegate to complete, click the **ASSIGN** icon.

Application Status						
Product	ACN No.	Date Updated	Status	Sub-Status	PDF	Assign
Medicare Supplement	K2446D27	08/14/2017	In-Progress			

Select the delegate from the drop-down and click **Ok**.

Agent relationships come from ASCS, so if a delegate is not listed, contact Agent Services.

Assign to Delegate-Transfer Application to Delegate

Please select the person you wish to assign this application to.
You will be only able to assign this application to a person listed in the dropdown below.
NOTE: If there is a delegate missing, the profile may not have been set up with this delegate. To add a new delegate, access your producer toolbox profile to make the adjustments.

Select Username / User ID to assign

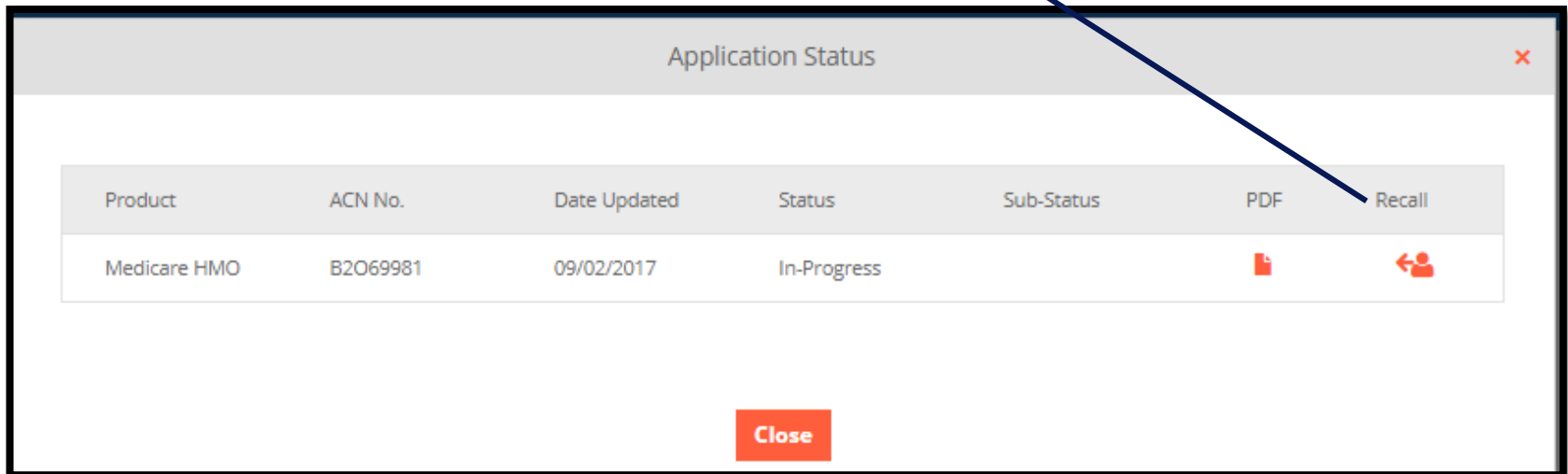
full, john / johnfull

Cancel **Ok**



Recall the Application

Once the application has been assigned, a **RECALL** icon appears.

To recall the application in order to complete it, click this icon.



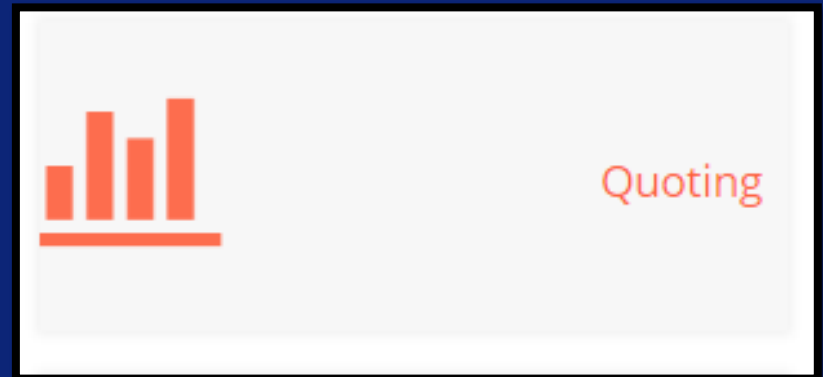
The screenshot shows a window titled "Application Status" with a close button (X) in the top right corner. Below the title bar is a table with the following data:

Product	ACN No.	Date Updated	Status	Sub-Status	PDF	Recall
Medicare HMO	B2O69981	09/02/2017	In-Progress			

At the bottom center of the window is a red "Close" button. A blue arrow points from the text above to the "Recall" icon in the table.

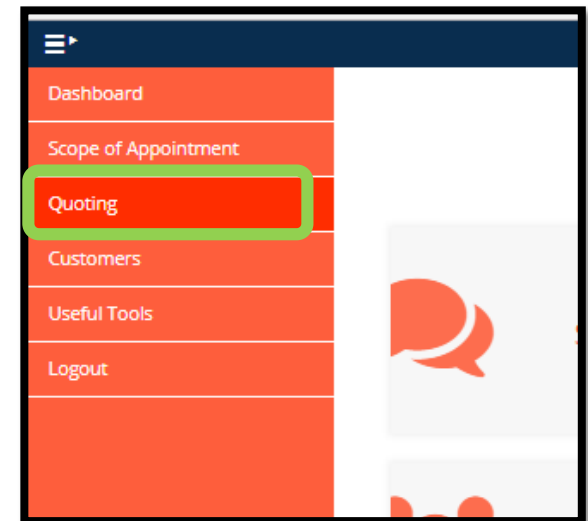
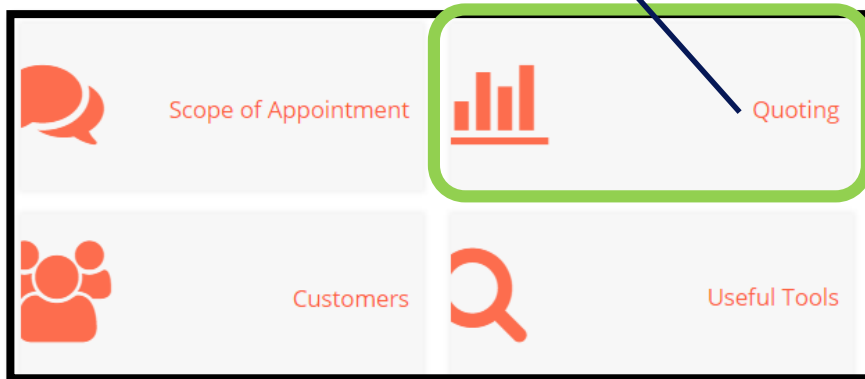
mproducer

Quoting and applying

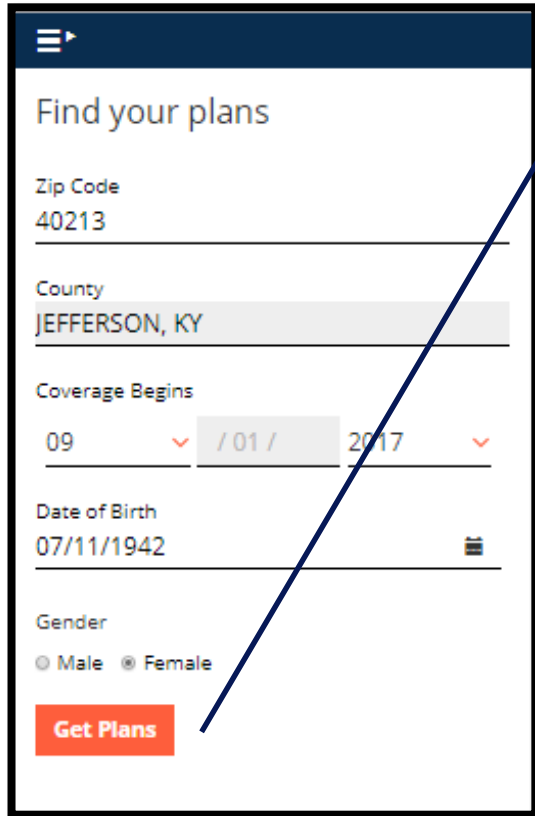


Quoting

From the Home page, click on the **Quoting** tile. From any page, you can click the **Menu** icon and select **Quoting**.



Find Your Plans



Find your plans

Zip Code
40213

County
JEFFERSON, KY

Coverage Begins
09 / 01 / 2017

Date of Birth
07/11/1942

Gender
 Male Female

[Get Plans](#)

Enter the following information and click [Get Plans](#).

- **ZIP CODE***
- **COVERAGE BEGINS ****
- **DATE OF BIRTH *****
- **GENDER**



* If the **ZIP CODE** is associated to only one county, the **COUNTY** field auto-populates. Otherwise, you will need to select the appropriate **COUNTY**.

** **COVERAGE BEGINS** defaults to the 1st of the following month during lock-in and to the 1st of the following year during AEP.

*** **DATE OF BIRTH** defaults to the year that makes the client 65 for the current year.

Not Licensed

If you are not licensed for a state, you will receive an error message when you attempt to generate a quote for that state.

Find your plans

Zip Code

19348

You are not eligible for this zipcode.

Plan Details

A list of available plans appears in the **Plan Details** section, along with a high-level description and monthly premium.

Plan Name	Plan Description	Monthly Premium
Anthem MediBlue Plus (HMO) Benefit Summary Enrollment Document	Anthem MediBlue Plus (HMO) is a Medicare Advantage Health Maintenance Organization plan with a Medicare contract.	\$0.00
Anthem MediBlue Dual Advantage (HMO SNP) Benefit Summary Enrollment Document	Anthem MediBlue Dual Advantage (HMO SNP) is a Health Maintenance Organization plan with a Medicare contract and a contract with the Kentucky Medicaid program.	\$0.00
Anthem MediBlue Access (PPO) Benefit Summary Enrollment Document	Anthem MediBlue Access (PPO) is a Preferred Provider Organization plan with a Medicare contract.	\$55.00
Anthem MediBlue Access (Regional PPO) Benefit Summary Enrollment Document	Anthem MediBlue Access (Regional PPO) is a Preferred Provider Organization plan with a Medicare contract.	\$63.00

Plans are sorted by MA, then Med Supp, then PDP.

Summary of Benefits

Click the **Benefit Summary*** link for a plan to launch a PDF of the Summary of Benefits in a new window.



* This will also launch the Certificate of Coverage for MS plans.

Plan Details

Plan Name	Plan Description
Anthem MediBlue Plus (HMO) Benefit Summary Enrollment Document	Anthem M... Maintenan...
Anthem MediBlue Dual Advantage (HMO SNP) Benefit Summary Enrollment Document	Anthem M... Maintenan... contract w...
Anthem MediBlue Access (PPO) Benefit Summary Enrollment Document	Anthem M... Organizati...
Anthem MediBlue Access (Regional PPO) Benefit Summary Enrollment Document	Anthem M... Provider O...
Select Plan N Benefit Summary Enrollment Document	A Medicare... private ins... Original M... Coinsuranc... Part B Coins... Supplement... network restrict...

https://www.anthem.com/shop/con...
Secure | https://www.anthem.com/shop/...
SB_Plus_KY.pdf

Anthem
BlueCross BlueShield

Summary of Benefits

for Anthem MediBlue Plus (HMO)

Available in: Select Counties* in Kentucky *See Page 2 for a list of counties.
Plan year: January 1, 2017 - December 31, 2017

In this section, you'll learn about some of the services we cover, what you'll pay for those services and other important details to help you choose the right Medicare Advantage plan for you. While the benefit information provided does not list every service that we cover or list every limitation or condition, you can get a complete list of those services. Just give us a call and we'll provide Evidence of Coverage.

Have questions? Here's how to reach us and our hours of operation:

- If you are not a member of this plan, please call toll free 1-866-803-5169 (TTY: 711), and follow the instructions to be connected to a representative.
- If you are a member of this plan, call our toll-free Customer Service number at 1-855-558-1439 (TTY: 711).
- 8 a.m. to 8 p.m., seven days a week (except Thanksgiving and Christmas) from October 1 through February 14, and Monday to Friday (except holidays) from February 15 through September 30.
- You can learn more about us on our website at [www.anthem.com/shop](#).

Enrollment Documents

Click the **Enrollment Documents** link to navigate to OLS to see all content associated to the plan.





OLS will open in a new window/tab in your browser.

Plan Details		
Plan Name	Plan Description	M
Anthem MediBlue Plus (HMO) Benefit Summary Enrollment Document	Anthem MediBlue Plus (HMO) is a Medicare Advantage Health Maintenance Organization plan with a Medicare contract.	
Anthem MediBlue Dual Advantage (HMO SNP) Benefit Summary Enrollment Document	Anthem MediBlue Dual Advantage (HMO SNP) is a Health Maintenance Organization plan with a Medicare contract and a contract with the Kentucky Medicaid program.	
Anthem MediBlue Access (PPO) Benefit Summary Enrollment Document	Anthem MediBlue Access (PPO) is a Preferred Provider Organization plan with a Medicare contract.	
Anthem MediBlue Access (Regional PPO) Benefit Summary Enrollment Document	Anthem MediBlue Access (Regional PPO) is a Preferred Provider Organization plan with a Medicare contract.	

Apply

Click **Apply** for the desired plan to start an application.

The screenshot shows a web interface for finding health plans. On the left, there are input fields for 'Zip Code' (40213), 'County' (JEFFERSON, KY), 'Coverage Begins' (10 / 01 / 2017), 'Date of Birth' (10/01/1945), and 'Gender' (Male selected). A 'Get Plans' button is at the bottom left. The main area is titled 'Plan Details' and contains a table with four rows of plan information. Each row includes a plan name, description, monthly premium, and an 'Apply' button. A blue callout box with a white border points to the 'Apply' button for the first plan.

Plan Name	Plan Description	Monthly Premium	
Anthem MediBlue Plus (HMO) Benefit Summary Enrollment Document	Anthem MediBlue Plus (HMO) is a Medicare Advantage Health Maintenance Organization plan with a Medicare contract.	\$0.00	 Apply
Anthem MediBlue Dual Advantage (HMO SNP) Benefit Summary Enrollment Document	Anthem MediBlue Dual Advantage (HMO SNP) is a Health Maintenance Organization plan with a Medicare contract and a contract with the Kentucky Medicaid program.	\$0.00	 Apply
Anthem MediBlue Access (PPO) Benefit Summary Enrollment Document	Anthem MediBlue Access (PPO) is a Preferred Provider Organization plan with a Medicare contract.	\$55.00	 Apply
Anthem MediBlue Access (Regional PPO) Benefit Summary Enrollment Document	Anthem MediBlue Access (Regional PPO) is a Preferred Provider Organization plan with a Medicare contract.	\$63.00	 Apply

Additional Coverage

If additional coverage is available for the plan, the option to select the coverage appears. Click on the desired coverage to add it.

The screenshot shows a 'Plan Detail' window with the following content:

- Plan Title:** Anthem MediBlue Access (PPO)
- Plan Premium:** \$55.00
- Additional Coverage Section:**
 - Text: "You have the option of enrolling in Optional Supplemental Benefits up to 90 days after your plan's effective date. The effective date you selected for this plan is listed below under 'Coverage Begins'."
 - Options:
 - No Additional Coverage
 - Dental and Vision Package - \$24.00
 - Enhanced Dental and Vision Package - \$39.00
 - Preventive Dental Package - \$16.00
- Total Monthly Premium:** \$55.00
- Coverage Begins:** September 2017
- Action Button:** Select Agent

Additional Coverage Premium

The **TOTAL MONTHLY PREMIUM** will be updated to reflect the additional premium.

The screenshot shows a 'Plan Detail' window for 'Anthem MediBlue Access (PPO)'. It features a section for 'Additional Coverage' with three radio button options: 'No Additional Coverage', 'Dental and Vision Package - \$24.00', and 'Preventive Dental Package - \$16.00'. The 'Dental and Vision Package' is selected. To the right, the 'Plan Premium' is shown as '\$55.00'. Below the options, the 'Total Monthly Premium' is updated to '\$79.00'. A 'Select Agent' button is located at the bottom. A blue arrow points from the text box above to the 'Total Monthly Premium' field.

Option	Cost
No Additional Coverage	\$0.00
Dental and Vision Package	\$24.00
Preventive Dental Package	\$16.00

Plan Premium: \$55.00

Total Monthly Premium: \$79.00

Coverage Begins: September 2017

Select Agent

Click **Select Agent** to continue.

Select Agent



* Agent information feeds from the L&C system (ASCS). If information is not correct here, contact Agent Services.

Select the **PARENT**, **PAID**, and **WRITING** agent from the drop-downs. *

Which State is this quote for ?	KY
Parent Agent/General Agency :	MLMPGQPTY - EHEALTHINSURANCE SERVICES INC
Paid Agent/Agency :	MLMPGQPTY - EHEALTHINSURANCE SERVICES INC
Writing Agent :	KCLHQKSNLZ - AMIR MOSTAFAIE
Agent Code :	9436-08

[Customer Details](#)

Click **Customer Details** to continue.
(If you started the quote from an existing customer, this button will say **Enroll Now**.)

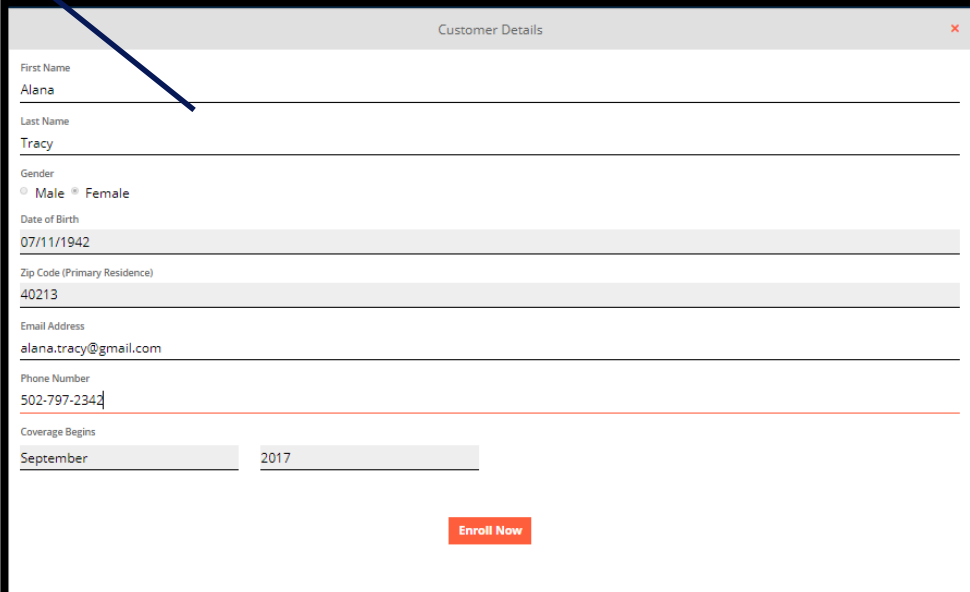
Customer Details

Enter additional customer information here.

If you started the quote from an existing customer, this page will be by-passed.

You cannot change the following fields because plans and premiums are dependent on these values:

- **GENDER**
- **DATE OF BIRTH**
- **COVERAGE BEGINS**
- **ZIP CODE**



The screenshot shows a web form titled "Customer Details" with a close button (X) in the top right corner. The form contains the following fields:

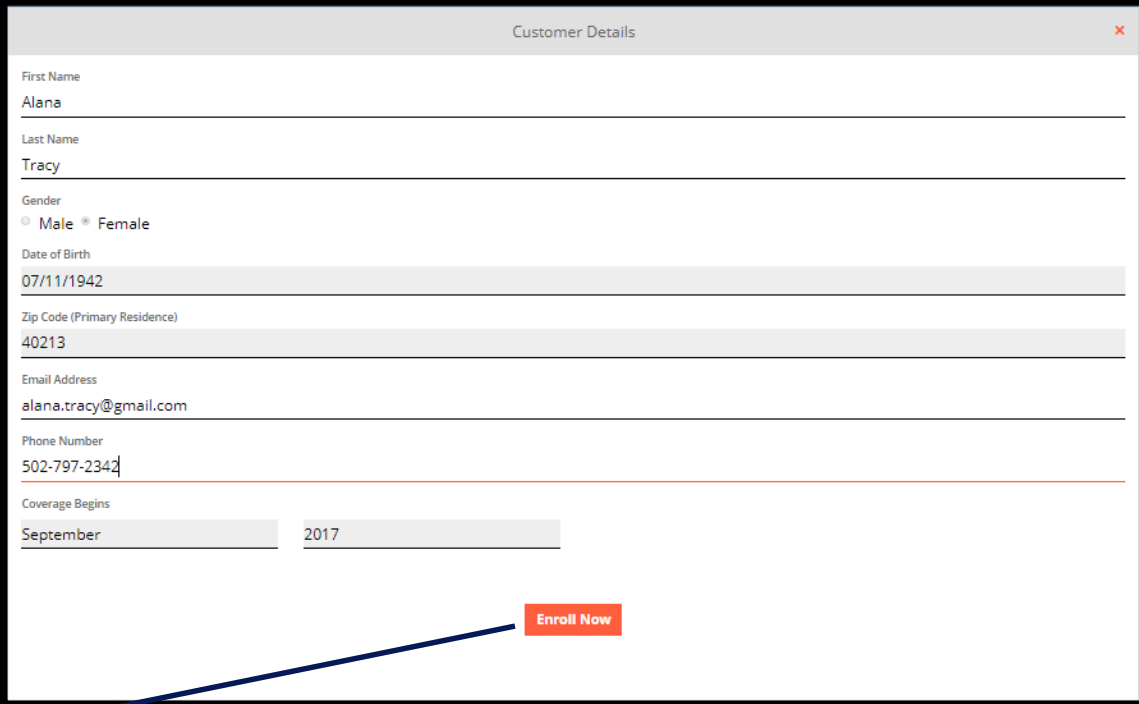
- First Name: Alana
- Last Name: Tracy
- Gender: Male Female
- Date of Birth: 07/11/1942
- Zip Code (Primary Residence): 40213
- Email Address: alana.tracy@gmail.com
- Phone Number: 502-797-2342
- Coverage Begins: September 2017

An orange "Enroll Now" button is located at the bottom right of the form. A blue arrow points from the text box above to the "First Name" field.

Start the Application

Click [Enroll Now](#) to start the application.

The customer, regardless if you complete the enrollment, will now appear on your customer dashboard if this was the first time you captured the customer information.



The screenshot shows a web form titled "Customer Details" with a close button (X) in the top right corner. The form contains the following fields and values:

- First Name: Alana
- Last Name: Tracy
- Gender: Male Female
- Date of Birth: 07/11/1942
- Zip Code (Primary Residence): 40213
- Email Address: alana.tracy@gmail.com
- Phone Number: 502-797-2342
- Coverage Begins: September 2017

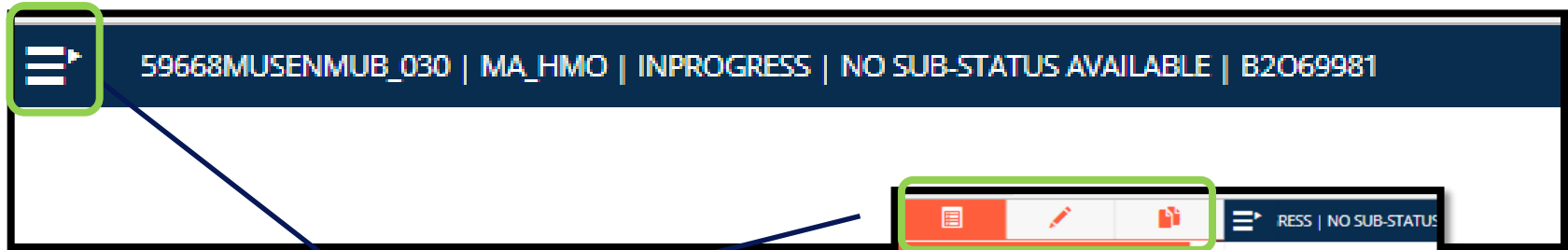
An orange "Enroll Now" button is located at the bottom right of the form, with a blue line pointing from the text box on the left to it.

mProducer Application Navigation

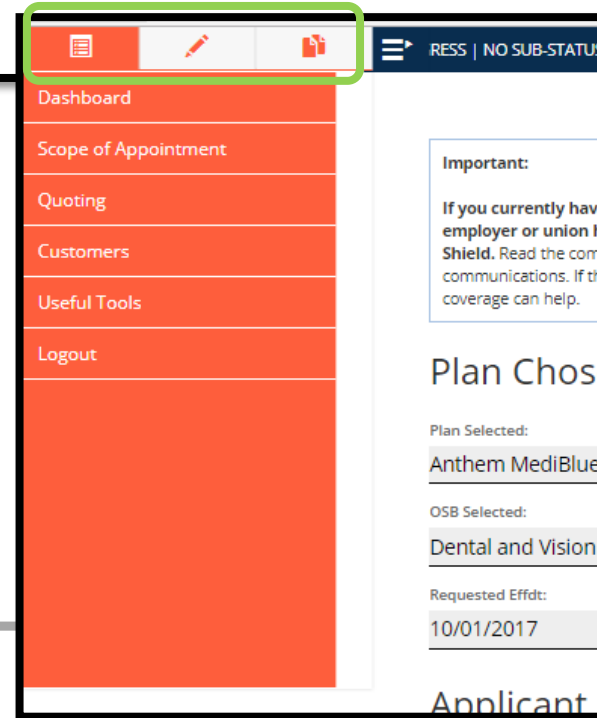
Mproducer Application
Navigation

Application Process

The application opens in the same window/ browser tab as mProducer.

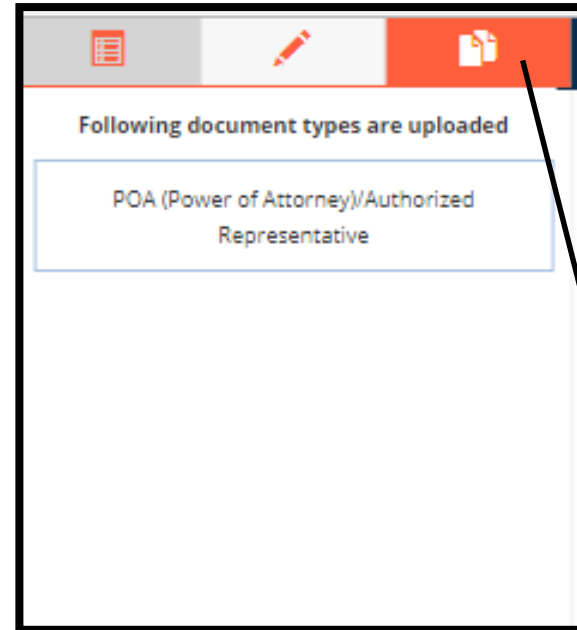
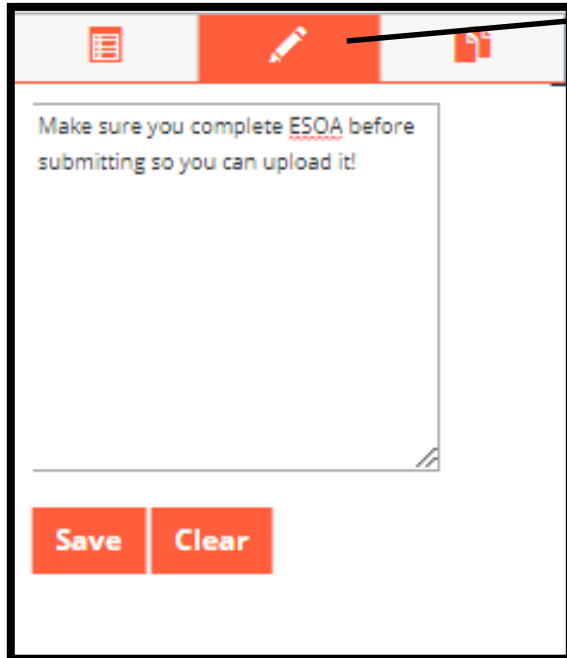


Click the **Menu** icon to see mProducer Dashboard options, as well as application functions.



Application Functions

Click on the **Pencil** icon to trigger a note where you can jot down reminders.



Click on the **Documents** icon to see a list of documents that you have uploaded.

Application Information

**PRODUCT
TYPE**




**APPLICATION
STATUS/
SUB-STATUS**



**APPLICATION
CONTROL
NUMBER
(ACN)**



 59668MUSENMUB_030 MA_HMO INPROGRESS NO SUB-STATUS AVAILABLE B2O69981

The application follows the flow of the paper application, a change from ADE.

Navigation Buttons

Page Numbers (1,2,3,4) allow agents to access a specific page.

Previous (<) button allows agents to move to the prior page.

Next (>) button allows agents to move to the next page.



Other Functions



PDF launches a PDF of the application.

Transfer button transfers the application to the customer for completion by sending an email to the customer. The customer can complete the application by logging into his/her profile *

Cancel button cancels the application and you will be unable to edit or submit it.

Save button saves the application.

Moving between pages auto-saves the application.



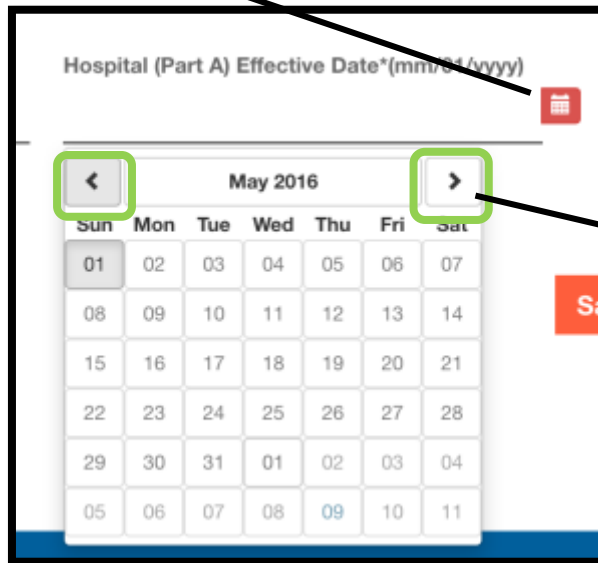
* The **Transfer** button will be hidden for Amerigroup and Caremore.

Calendar Icon

Click on the **Calendar** icon to trigger the calendar.

Select the **Prior** icon (<) to navigate to the prior month.

Select the **Next** icon (>) to navigate to the next month.



Select Month

Click the *Month/Year* field to launch a table of months.

Hospital (Part A Effective Date*(mm/01/yyyy))

<	May 2016	>				
Sun	Mon	Tue	Wed	Thu	Fri	Sat
01	02	03	04	05	06	07
08	09	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	01	02	03	04
05	06	07	08	09	10	11

Select the desired month.

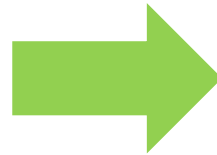
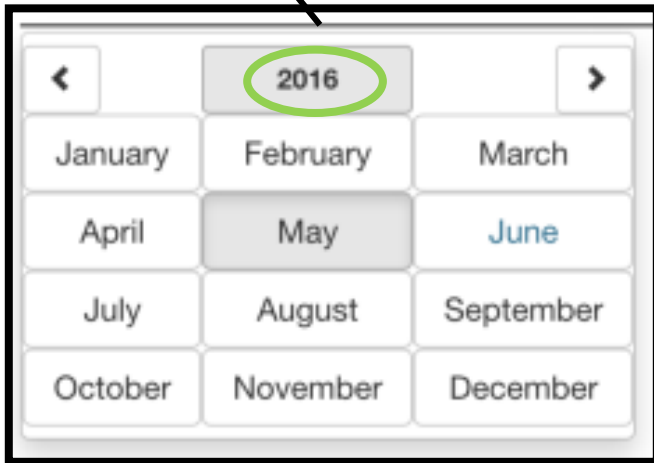
<	2016	>
January	February	March
April	May	June
July	August	September
October	November	December



Select Year

Tap on the *Year* field to launch a table with year ranges and specific years.

Select the desired year.



Fields

Fields with a light gray back-ground are read-only.

Applicant

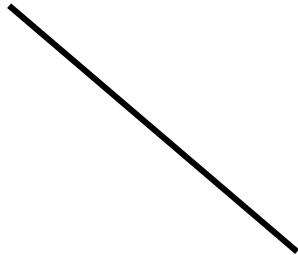
Last Name*	First Name*	M I	Prefix
ANTHEM WORLD	MOBILE SIEBE		<input type="radio"/> Mr <input type="radio"/> Mrs <input type="radio"/> Ms
Birth Date*(mm/dd/yyyy)	Gender	Phone Number (999-999-9999)	Alternate Phone No (999-999-9999)
06/20/2016	<input type="radio"/> M		
Home Street Address 1*			
1055 MASON RD			
City*	State*	Zip Code*	
TURNER	ME	04282	
Mailing/Billing Address1	Mailing/Billing Address2		
Bill City	Bill State	Bill ZipCode	

Fields with a white back-ground are editable.

Page by Page Validation

mProducer provides page by page validation when you select a different **Page** button or the **Save** button.

Error messages appear directly under the impacted field in **red** for easier identification.



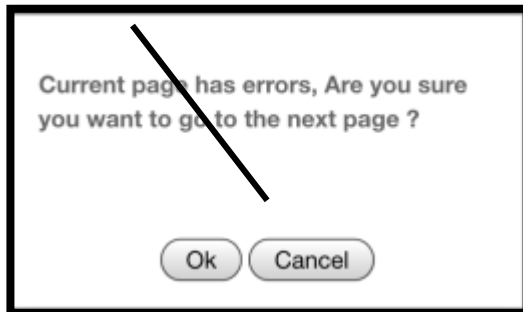
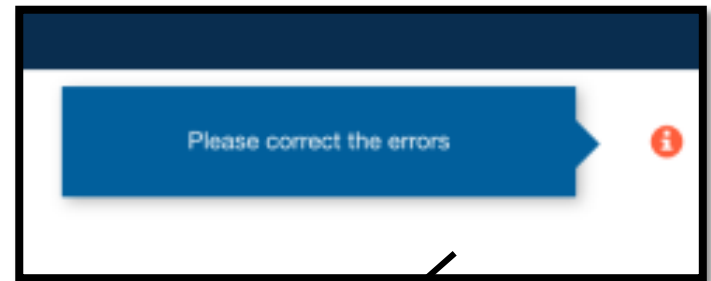
Email Address
Te\$gmail.com
Please enter a valid email address

Validation Errors

When navigating to a different page, mProducer throws a hard error when errors are identified.

If you want to stay on the page to correct the errors, select **Cancel**.

If you want to proceed to the next page, select **Ok**.



When saving the application on a page, mProducer will throw a soft error at the top of the screen if there are errors on that page. It will vanish on its own.

Upload Electronic SOA's

Upload Electronic SOA's

Upload an Electronic SOA

Select the **Upload SOA** button.



Select **Electronic SOA**.



List of Electronic SOA's

A list of **Completed** SOA's will appear that belong to the agent.

Upload SOA ✕

What is the format of the SOA that you want to upload?

Scanned SOA Electronic SOA

Search Beneficiary Name 🔍

BENEFICIARY NAME	PHONE	MEDICARE ID	CREATE DATE
Ala mala	1324567899		2016-06-12
Mickey mouse	5026903026		2016-06-11
Jamie jackie			2016-06-11

Select the SOA

Select the desired SOA.
An orange check will appear.
Select the **Upload** button.

A confirmation appears on the top of the upload box once successfully uploaded.

BENEFICIARY NAME	PHONE	MEDICARE ID	CREATE DATE	
Ala mala	1324567899		2016-06-12	
Mickey mouse	5026903026		2016-06-11	✓
Jamie jackie			2016-06-11	

Upload Close

Upload SOA ✕

Successfully associated electronic SOA with the application. This will be uploaded during application submission.

Search and Select a PCP in the Application

Search and Select a PCP in the
Application

Primary Care Physician (PCP)

PCP Information launches a Provider Finder pop-up for Anthem branded plans.

Amerivantage plans are tentatively slated for December 2017.

Primary Care Physician

NOTE: Primary Care Physician data is only required for HMO plans. For PPO plans, these fields are optional:

Provider First Name	Provider MI	Provider Last Name	
Provider Address1	City	State	ZipCode
PCP ID# (Please enter the full ID #, including any leading zeros. PCPID should be 8 numeric characters.)		Is this a New Physician for you?	
		<input type="radio"/> Yes <input type="radio"/> No	
Click here to use the Online Store Search tool to look up the Provider's PCP information ;			
Please check one of the boxes below if you would prefer that we display information in a language other than English or in another format:			

Looking up PCP's

Primary Care Physician

NOTE: Primary Care Physician data is only required for HMO plans. For PPO plans, these fields are optional:

Provider First Name Provider MI Provider Last Name

Provider Address1 City State ZipCode

PCP ID# (Please enter the full ID #, including any leading zeros. PCPID should be 8 numeric characters.) Is this a New Physician for you?
 Yes No

Click here to use the Online Store Search tool to look up the Provider's [PCP information](#).

Please check one of the boxes below if you would prefer that we send you information in a language other than English

Provider Finder Close

City State OR ZIP Code

This field is required

Search Radius Doctor's Name

Click on **PCP Information** to launch a Provider Finder Pop-up.

Enter search criteria and click **Search**.

Selecting PCP

A list of providers matching the search criteria appears.

Provider Finder Close

City _____ State **Select** OR ZIP Code 90059

Search Radius 25 mi Doctor's Name _____ **Search**

FRED B KYAZZE
11905 S CENTRAL AVE STE 201
LOS ANGELES, 90059
Phone number: 3235666911 **PCP ID:** 02399082
Distance: 0.26 miles away

FRED B KYAZZE
11905 S CENTRAL AVE STE 201
LOS ANGELES, 90059
Phone number: 3235666911 **PCP ID:** 02399084

11905 S CENTRAL AVE STE 101
LOS ANGELES, 90059
Phone number: 3234761376 **PCP ID:** 02838338
Distance: 0.26 miles away

FRED B KYAZZE
11905 S CENTRAL AVE STE 201
LOS ANGELES, 90059 ✓
Phone number: 3235666911 **PCP ID:** 02399082
Distance: 0.26 miles away

FRED B KYAZZE
11905 S CENTRAL AVE STE 201
LOS ANGELES, 90059

Add & Close

Select the desired PCP and click **Add & Close**.

Selecting PCP

The agent is navigated back to the **Primary Care Physician** section where the information is auto-populated.

Primary Care Physician

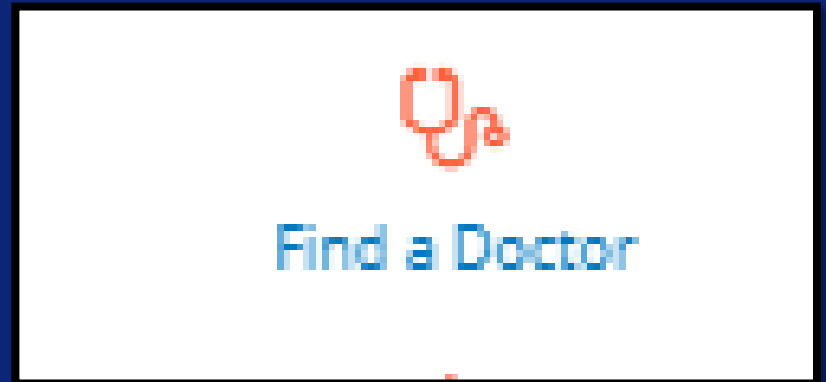
NOTE: Primary Care Physician data is only required for HMO plans. For PPO plans, these fields are optional:

Provider First Name	Provider MI	Provider Last Name	
FRED	B	KYAZZE	
Provider Address1	City	State	ZipCode
11905 S CENTRAL AVE STE 201	LOS ANGELES	CA	90059
PCP ID# (Please enter the full ID #, including any leading zeros. PCPID should be 8 numeric characters.)	Is this a New Physician for you?		
02399082	<input type="radio"/> Yes <input type="radio"/> No		

[Click here to use the Online Store Search tool to look up the Provider's PCP information;](#)

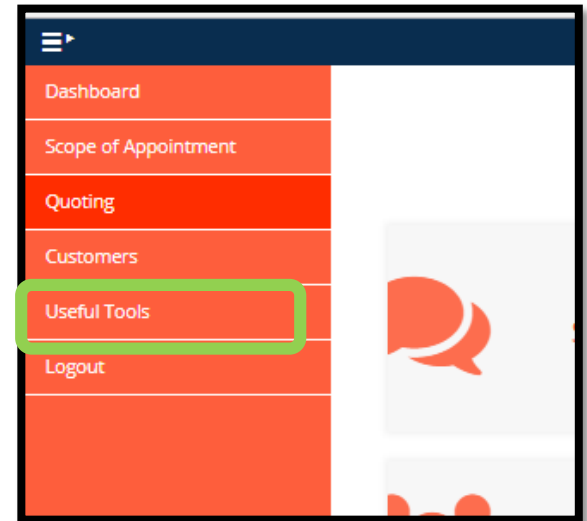
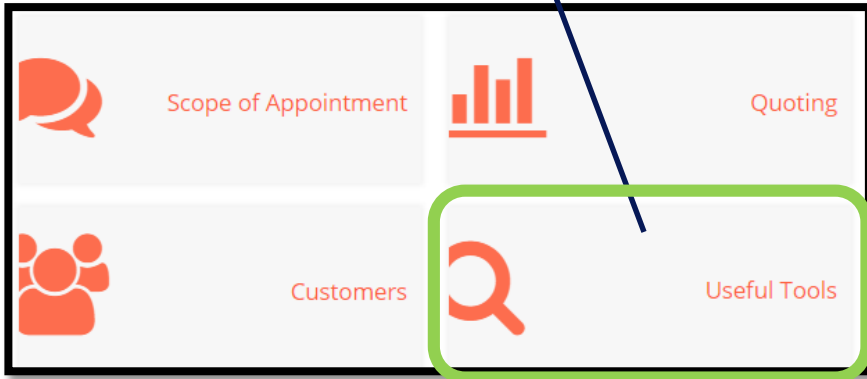
Mproducer: Useful Tools

Find a Doctor



mProducer: Useful Tools

From the Home page, click on the **Useful Tools** tile. From any page, you can click the **Menu** icon and select **Useful Tools**.




mProducer: Find a Doctor

Click the Find a Doctor tile.



Useful Tools

Find a Doctor	
Find a Facility	
Find a Pharmacy	
Find your Covered Drugs	
Custom Point	

Spanish and Chinese

Before you apply, you can estimate the cost of your drugs or find a pharmacy, doctor, or facility which participates in your plan.

[Español](#) [简体中文](#)

Find A Doctor Find A Facility Find Your Covered Drugs Find A Pharmacy

Enter requested information below.

Zip Code County Coverage Begins (MM/YYYY)

County 09/2017

Next

You can change the language to Spanish or Chinese by clicking the appropriate link.


Required Search Criteria

[Español](#) [简体中文](#)

Before you apply, you can estimate the cost of your drugs or find a pharmacy, doctor, or facility which participates in your plan.

Find A Doctor	Find A Facility	Find Your Covered Drugs	Find A Pharmacy
----------------------	-----------------	-------------------------	-----------------

Enter requested information below.

Zip Code County Coverage Begins (MM/YYYY) 

[Next](#)

Enter a **ZIP CODE** and **COUNTY**.

The **COVERAGE BEGINS** defaults to the 1st of the following month. Update it as needed.

Click **Next**.

Optional Search Criteria

You have the option to search by radius, provider type, or specialty.

None of these are required.

The screenshot shows a search interface with four tabs: "Find A Doctor" (active), "Find A Facility", "Find Your Covered Drugs", and "Find A Pharmacy". Below the tabs is a search input field with the placeholder text "Enter your search criteria.". Below the input field are six search criteria fields arranged in two rows. The first row contains "Zip Code" (with the value "40213"), "OR", "City" (with the placeholder "Enter a City"), and "State" (with a dropdown menu showing "State"). The second row contains "Search Radius" (with a dropdown menu showing "25 mi"), "Provider Type" (with a dropdown menu showing "Doctor/Medical Prof..."), and "Provider Specialty" (with a dropdown menu showing "All Specialties"). A callout box from the text on the left points to the search criteria section.

Find A Doctor	Find A Facility	Find Your Covered Drugs	Find A Pharmacy
Enter your search criteria.			
Zip Code 40213	OR	City Enter a City	State State ▼
Search Radius 25 mi ▼	Provider Type Doctor/Medical Prof... ▼	Provider Specialty All Specialties ▼	

Advanced Optional Search Criteria

Advanced Search Options

Doctor Name
Enter a doctor name

Hospital Affiliation
No Preference ▼

Medical Group/IPA
No Preference ▼

Language spoken in addition to English
Any ▼

Gender
No Preference ▼

Able to serve as Primary Care Physician **PCP**

Accepting New Patients

Search

Scroll down for additional search options, none of which are required.

You can enter optional search criteria and/or click **Search**.

Search Results

A list of doctors appears with the following information:

- Name
- Address
- Phone
- Medicaid Acceptance Status
- New Patient Acceptance Status
- Specialties
- Languages
- In-Network Plans
- Out-of-Network Plans

Search Results
24905 results found within 25 miles of 40213

HAGAR S GOLAN Add Doctor
5400 PRESTON HWY STE H LOUISVILLE, KY 40213

Phone : 502-964-1888
Distance : 0.10 MI
Accepts Medicaid :
Contact provider to determine if they accept Medicaid.

Accepts New Patients :
Yes. Please contact Provider to confirm.

Specialties :
Chiropractor

Languages :
English

Doctor is In-Network for these Plans

Anthem MediBlue Access (Regional PPO) [Details](#)

Anthem MediBlue Access (PPO) [Details](#)

Doctor is Out-of-Network for these Plans

Anthem MediBlue Dual Advantage (HMO SNP) [Details](#)

Anthem MediBlue Plus (HMO) [Details](#)

PCP Information

A **PCP** icon appears if the doctor is participating as a PCP for the plan.

F WARREN W KEMPER
200 HIGH RISE DR STE 372 LOUISVILLE, KY 40213

Phone : 502-961-6896
Distance : 0.88 MI

Accepts Medicaid :
Contact provider to determine if they accept Medicaid.

Accepts New Patients :
Yes. Please contact Provider to confirm.

Specialties :
Internal Medicine

Languages :
English

[Add Doctor](#)

Doctor is In-Network for these Plans

- Anthem MediBlue Access (Regional PPO) **PCP** [Details](#)
- Anthem MediBlue Plus (HMO) **PCP** [Details](#)
- Anthem MediBlue Dual Advantage (HMO SNP) **PCP** [Details](#)
- Anthem MediBlue Access (PPO) **PCP** [Details](#)

Click on **Details** next to the plan for which the doctor is a PCP to obtain the PCP ID.

Doctor Plan Details

Additional information is available, such as **GENDER** and **PCP ID**.

F WARREN W KEMPER

Anthem MediBlue Access (Regional PPO) **PCP**

Doctor Details

Gender:

Male

Address:

200 HIGH RISE DR STE 372 LOUISVILLE, KY, 40213

Phone:

502-961-6896

PCP ID/Enrollment ID :

00562674

Specialties:

Internal Medicine

Languages:

English

Accepts New Patients:

Yes. Please contact Provider to confirm.

Accepts Medicaid:

Contact provider to determine if they accept Medicaid.

Affiliations

Scroll down to see the doctor's hospital and medical group affiliations.

Hospitals

Norton Audubon Hospital

1 AUDUBON PLAZA DR
LOUISVILLE KY,40217
Practice ID: 00562674

Norton Hospital

200 E CHESTNUT ST
LOUISVILLE KY,40202
Practice ID: 00562674

Norton Hospital

315 E BROADWAY
LOUISVILLE KY,40202
Practice ID: 00562674

Medical Group

Norton Community Medical Associates

Practice ID: 00562674

[Back](#)

[Add Doctor](#)

Doctor's List

You can create a list of a client's doctors as a selling tool to determine which doctors are in and out of network for which plans.

The doctor's list is not saved anywhere or associated to the customer, even if the customer is on your customer dashboard.

Add a Doctor

Click **Add Doctor** from either the list of doctors or the details view to add the doctor to a doctor list.

F WARREN W KEMPER
200 HIGH RISE DR STE 372 LOUISVILLE, KY 40213

Phone : 502-961-6896
Distance : 0.88 MI

Accounts, Medicaid : Anthem MediBlue Access (Regional PPO) [ppp](#) [Details](#)

Doctor is In-Network for these Plans

Add Doctor

Medical Group

Norton Community Medical Associates
Practice ID: 00562674

[Back](#) **Add Doctor**

You can add multiple doctors.

The doctors will appear in a doctor's list at the bottom of the screen.

If you wish, continue adding doctor to your list. If you are done, you can view all our plans.

My Doctors List

- F WARREN W KEMPER** ×
200 HIGH RISE DR STE 372 LOUISVILLE, KY 40213
Phone : 502-961-6896

Remove a Doctor

Search Results

1913 results found within 25 miles of 40213

F WARREN W KEMPER
200 HIGH RISE DR STE 372 LOUISVILLE, KY 40213
Phone : 502-961-6896

Remove Doctor

To remove a doctor, click the x next to its name in the **My Doctors List** or click the **Remove Doctor** button next to its name in the search results.

If you wish, continue adding doctor to your list. If you are done, you can view all our plans.

My Doctors List

F WARREN W KEMPER	X
200 HIGH RISE DR STE 372 LOUISVILLE, KY 40213	
Phone : 502-961-6896	

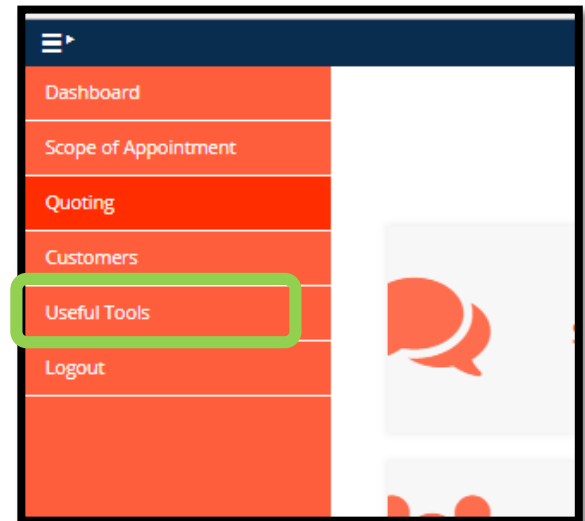
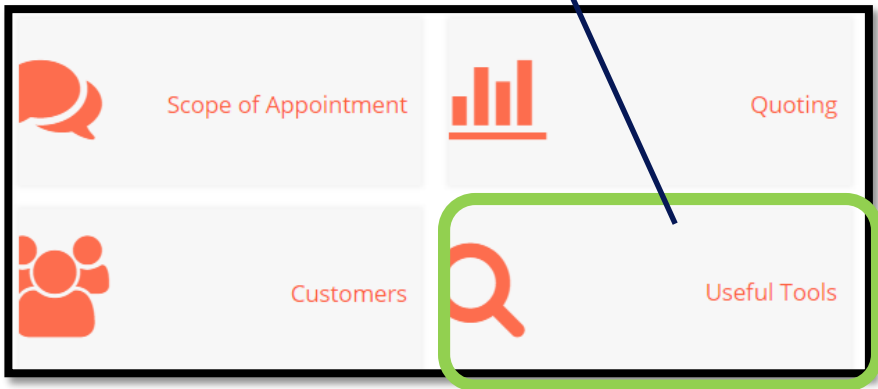
Mproducer: Useful Tools

Find a facility



mProducer: Useful Tools

From the Home page, click on the **Useful Tools** tile. From any page, you can click the **Menu** icon and select **Useful Tools**.



mProducer: Find a Facility

Click the [Find a Facility](#) tile.

Useful Tools

[Find a Doctor](#)



[Find a Facility](#)



[Find a Pharmacy](#)



[Find your Covered Drugs](#)



[Custom Point](#)



Spanish and Chinese

Before you apply, you can estimate the cost of your drugs or find a pharmacy, doctor, or facility which participates in your plan.

[Español](#) [简体中文](#)

Find A Doctor **Find A Facility** Find Your Covered Drugs Find A Pharmacy

Enter requested information below. At vero eos et accusamus et iusto odio dignissimos.

Zip Code County County Coverage Begins (MM/YYYY) 09/2017

Continue


You can change the language to Spanish or Chinese by clicking the appropriate link.

Required Search Criteria

Before you apply, you can estimate the cost of your drugs or find a pharmacy, doctor, or facility which participates in your plan. [Español](#) [简体中文](#)

Find A Doctor **Find A Facility** Find Your Covered Drugs Find A Pharmacy

Enter requested information below. At vero eos et accusamus et iusto odio dignissimos.

Zip Code County Coverage Begins (MM/YYYY) 

09/2017

Continue

Enter a **ZIP CODE** and **COUNTY**.

The **COVERAGE BEGINS** defaults to the 1st of the following month. Update it as needed.

Click **Continue**.

Optional Search Criteria

You have the option to search by radius, facility type, specialty, or name.

None of these are required. Click [Search](#) to return results.

The screenshot shows a search interface with four tabs: 'Find A Doctor', 'Find A Facility' (selected), 'Find Your Covered Drugs', and 'Find A Pharmacy'. Below the tabs is a text prompt: 'Enter your search criteria.' The form contains several input fields: 'Zip Code' with the value '40213', 'City' with the placeholder 'Enter a City', and 'State' with a dropdown menu showing 'State'. Below these are three dropdown menus: 'Search Radius' set to '25 mi', 'Facility Type' set to 'Hospitals and Facilities', and 'Facility Specialty' set to 'All Specialties'. At the bottom is a 'Facility Name' field with the placeholder 'Enter a Facility Name' and a blue 'Search' button. A blue callout box with a white border points from the 'Search' button to the text in the callout boxes on the left.

Search Results

A list of facilities appear with the following information:

- Name
- Address
- Phone
- Medicaid Acceptance Status
- Specialties
- In-Network Plans
- Out-of-Network Plans

FRAZIER REHAB INSTITUTE FERN VALLEY
100 HIGH RISE DR STE 110 LOUISVILLE, KY 40213

Phone : 502-966-4466
Distance : 0.87 MI
Accepts Medicaid : Contact provider to determine if they accept Medicaid.
Specialties :
Clinic/Center-Rehabilitation

Hospital/Facility is In-Network for these plans
Anthem MediBlue Access (PPO)
Anthem MediBlue Dual Advantage (HMO SNP)
Anthem MediBlue Access (Regional PPO)
Anthem MediBlue Plus (HMO)

Hospital/Facility is Out-of-Network for these plans
Select Plan F
Select Plan G
Select Plan N

[Add Facility](#)

Facility List

You can create a list of a client's facilities as a selling tool to determine which ones are in and out of network for which plans.

The facility list is not saved anywhere or associated to the customer, even if the customer is on your customer dashboard.

Add a Facility

Click **Add Facility** from the list of facilities to add the facility to a facility list.

BAPTIST HEALTH FLOYD
2210 GREEN VALLEY RD NEW ALBANY, IN 47150

Phone : 812-944-7701
Distance : 11.71 MI

Hospital/Facility is In-Network for these plans

Add Facility

You can add multiple facilities.
The facilities will appear in a facility list at the bottom of the screen.

If you wish, continue adding facilities to your list. If you are done, you can view all our plans.

My Facilities List

BAPTIST HEALTH FLOYD X
1850 STATE ST NEW ALBANY, IN 47150
Phone : 812-944-7701

Remove a Facility

Select Plan N

BAPTIST HEALTH FLOYD
1850 STATE ST NEW ALBANY, IN 47150

Phone : 812-944-7701
Distance : 11.35 MI
Accepts Medicaid : Contact provider to determine if they accept Medicaid.
Specialties :
Acute Care Hospital

Hospital/Facility is In-Network for these plans
Anthem MediBlue Access (Regional PPO)
Anthem MediBlue Dual Advantage (HMO SNP)
Anthem MediBlue Plus (HMO)
Anthem MediBlue Access (PPO)

Hospital/Facility is Out-of-Network for these plans
Select Plan F

If you wish, continue adding facilities to your list. If you are done, you can view all our plans. [View All Plans](#)

My Facilities List BAPTIST HEALTH FLOYD ×
1850 STATE ST NEW ALBANY, IN 47150
Phone : 812-944-7701

To remove a facility, click the x next to its name in the **My Facilities List** or click the **Remove Facility** button next to its name in the search results.

If you wish, continue adding facilities to your list. If you are done, you can view all our plans.

My Facilities List BAPTIST HEALTH FLOYD ×
1850 STATE ST NEW ALBANY, IN 47150
Phone : 812-944-7701

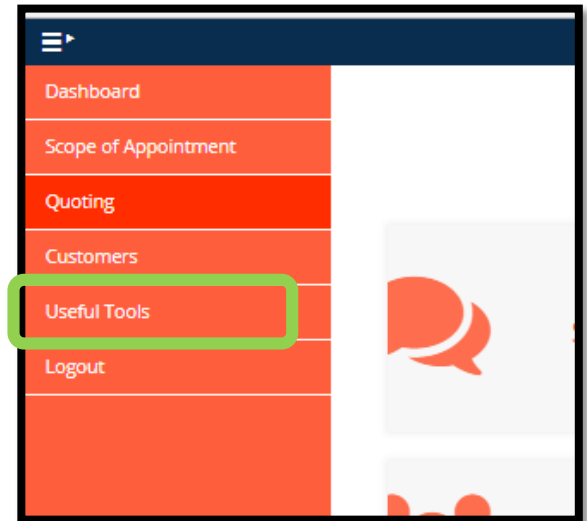
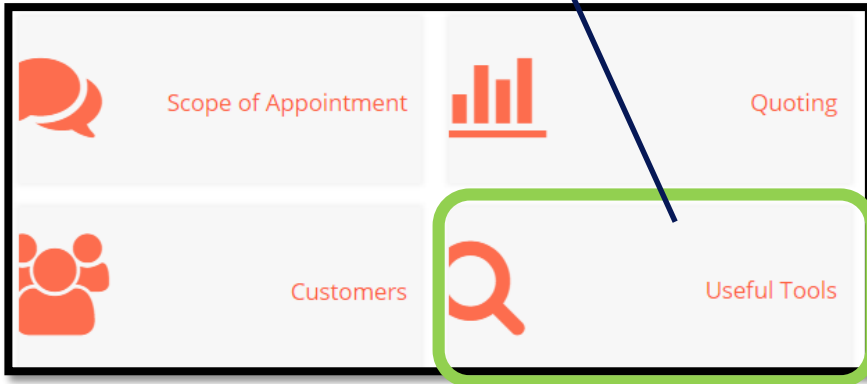
Mproducer: Useful Tools

Find a Pharmacy



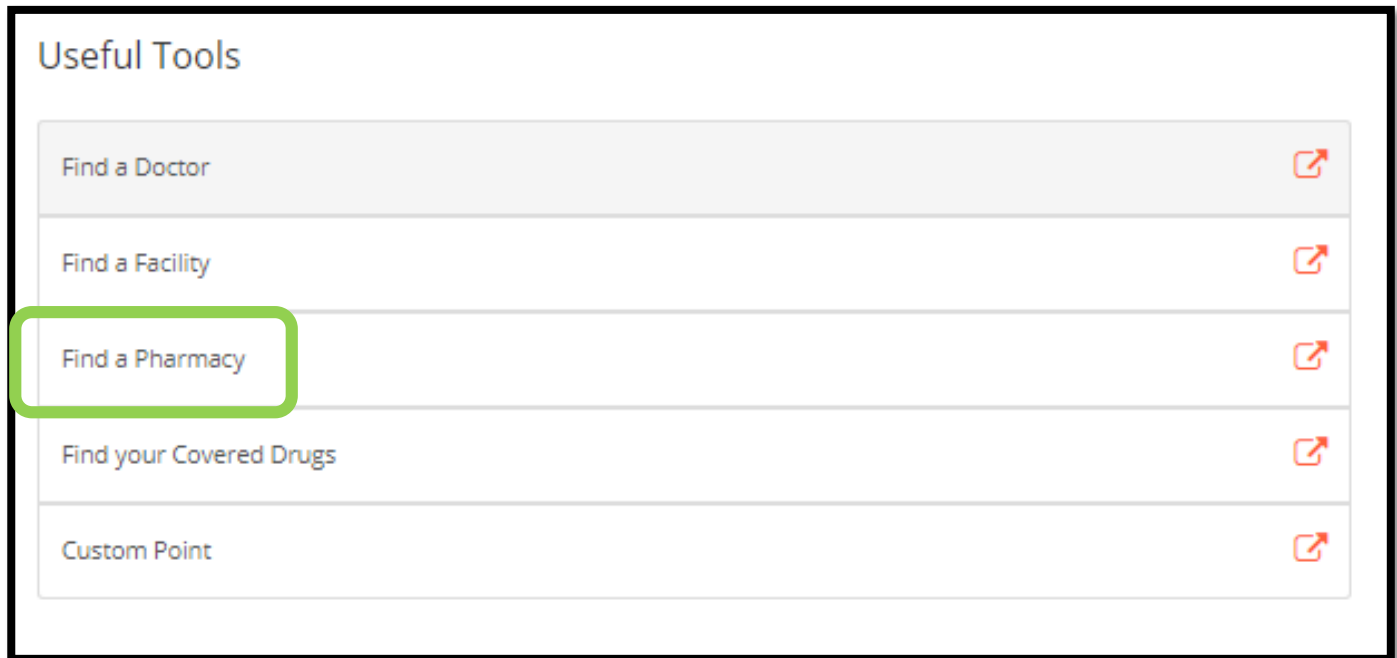
mProducer: Useful Tools

From the Home page, click on the **Useful Tools** tile. From any page, you can click the **Menu** icon and select **Useful Tools**.







mProducer: Find a Pharmacy

Click the [Find a Pharmacy](#) tile.



Useful Tools

Find a Doctor	
Find a Facility	
Find a Pharmacy	
Find your Covered Drugs	
Custom Point	

Spanish and Chinese

Before you apply, you can estimate the cost of your drugs or find a pharmacy, doctor, or facility which participates in your plan.

[Español](#) [简体中文](#)

Find A Doctor Find A Facility Find Your Covered Drugs **Find A Pharmacy**

Enter requested information below. At vero eos et accusamus et iusto odio dignissimos.

Zip Code County Coverage Begins (MM/YYYY)

County 09/2017

Continue

You can change the language to Spanish or Chinese by clicking the appropriate link.

Required Search Criteria

[Español](#) [简体中文](#)

Before you apply, you can estimate the cost of your drugs or find a pharmacy, doctor, or facility which participates in your plan.


Find A Doctor

Find A Facility

Find Your Covered Drugs

Find A Pharmacy

Enter requested information below. At vero eos et accusamus et iusto odio dignissimos.

Zip Code	County County ▼	Coverage Begins (MM/YYYY) 09/2017	
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Continue

Enter a **ZIP CODE** and **COUNTY**.

The **COVERAGE BEGINS** defaults to the 1st of the following month. Update it as needed.

Click **Continue**.

Optional Search Criteria

You have the option to search by radius, pharmacy type, or name.

None of these are required. Click **Search** to return results.

Find A Doctor Find A Facility Find Your Covered Drugs **Find A Pharmacy**

Enter your search criteria.

Zip Code: 40213 OR City: Enter a City State: State ▼

Search Radius: 10 mi ▼ Pharmacy Type: Select One ▼ Open 24 Hours: Yes No

Pharmacy Name: Enter a pharmacy name

Search

Search Results

A list of pharmacies appear with the following information:

- Name
- Address
- Phone
- Preferred Status
- Distance from Zip Center
- TTY/TDD
- Open 24 Hours Status
- Type

Search Results
57 results found within 10 miles of 40213

Preferred
SAM'S CLUB
6622 PRESTON HIGHWAY LOUISVILLE, KY 40219 Add Ph

Phone : 9640342 **TTY/TDD :** 711
Distance : 1.17 MI **Open 24 Hours:** No
Pharmacy Type:RETAIL CHAIN
Pharmacy may fill up to 90 days supply for Medicare Part D
Pharmacy Accepts ePrescriptions

Preferred
CVS
7311 JEFFERSON BLVD LOUISVILLE, KY 40219 Add Ph

Phone : 9689256 **TTY/TDD :** 711
Distance : 2.13 MI **Open 24 Hours:** No
Pharmacy Type:RETAIL CHAIN
Pharmacy may fill up to 90 days supply for Medicare Part D
Pharmacy Accepts ePrescriptions

Pharmacy List

You can create a list of a client's pharmacies as a selling tool to determine which ones are preferred and non-preferred.

Only pharmacies that are in-network appear.

The pharmacy list is not saved anywhere or associated to the customer, even if the customer is on your customer dashboard.

Add a Pharmacy

Click **Add Pharmacy** from the list of pharmacies to add the pharmacy to a pharmacy list.

Preferred
SAM'S CLUB
6622 PRESTON HIGHWAY LOUISVILLE, KY 40219

Phone : 9640342 TTY/TDD : 711
Distance : 1.17 MI Open 24 Hours: No

Add Pharmacy

You can add multiple pharmacies. The pharmacies will appear in a pharmacy list at the bottom of the screen.

Preferred
CVS
7311 JEFFERSON BLVD LOUISVILLE, KY 40219

Phone : 9689256 TTY/TDD : 711

If you wish, continue adding pharmacies to your list. If you are done, you can view all our plans.

My Pharmacy List SAM'S CLUB (Preferred) ×
6622 PRESTON HIGHWAY LOUISVILLE, KY 40219
Phone: 9640342

Remove a Pharmacy

Preferred
SAM'S CLUB
6622 PRESTON HIGHWAY LOUISVILLE, KY 40219

Phone : 9640342 TTY/TDD : 711
Distance : 1.85 MI Open 24 Hours: No
Pharmacy Type:RETAIL CHAIN
Pharmacy may fill up to 90 days supply for Medicare Part

Remove Pharmacy

To remove a pharmacy, click the x next to its name in the **My Pharmacy List** or click the **Remove Pharmacy** button next to its name in the search results.

If you wish, continue adding pharmacies to your list. If you are done, you can view all our plans.

My Pharmacy List SAM'S CLUB (Preferred) X
6622 PRESTON HIGHWAY LOUISVILLE, KY 40219
Phone: 9640342

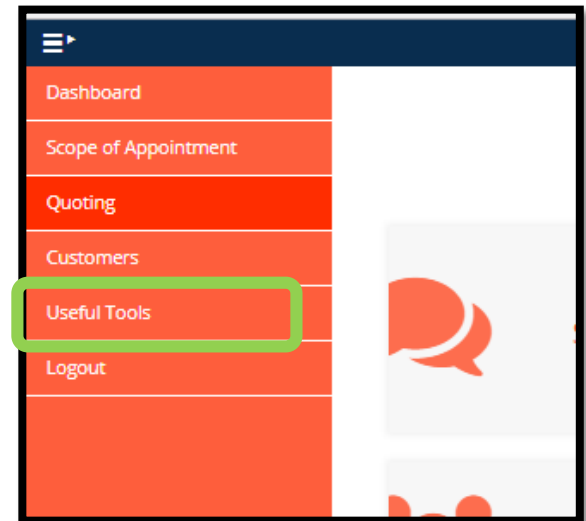
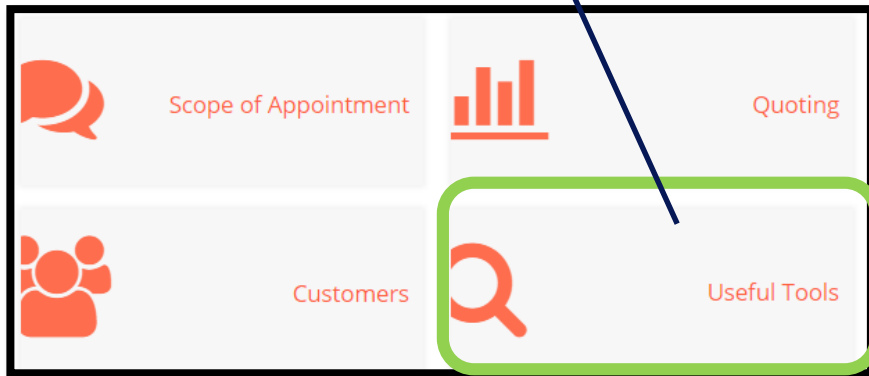
Mproducer: Useful Tools

Find Your Covered Drugs



Useful Tools

From the Home page, click on the **Useful Tools** tile. From any page, you can click the **Menu** icon and select **Useful Tools**.



Find Your Covered Drugs

Click the [Find Your Covered Drugs](#) tile.

Useful Tools

Find a Doctor



Find a Facility



Find a Pharmacy



Find your Covered Drugs



Custom Point



Drug List

You can create a list of a client's drugs as a selling tool to determine the costs associated with different plans.

The drug list is not saved anywhere or associated to the customer, even if the customer is on your customer dashboard.

Create Drug List

Before you apply, you can estimate the cost of your drugs or find a pharmacy, doctor, or facility which participates in your plan.

Find A Doctor

Find A Facility

Find Your
Covered Drugs

Find A
Pharmacy

Step 1
Create Drug List



Step 2
Choose a Pharmacy

Enter the name of your drug

Enter the drug
name.

Select Drug and Quantity

A minimum of three typed characters will bring up a list of drugs.

Select the desired drug from that list.

The screenshot shows a navigation bar with four tabs: "Find A Doctor", "Find A Facility", "Find Your Covered Drugs" (which is active and highlighted in blue), and "Find A Pharmacy". Below the navigation bar, the interface is divided into two steps. "Step 1: Create Drug List" is the current step, indicated by a green underline. It features a text input field with the placeholder "Enter the name of your drug" and the text "zycl" entered. Below the input field, a list of search results is displayed: "ZYCLARA 2.5% CREAM PUMP" and "ZYCLARA 3.75% CREAM", both with blue underlines. An arrow points from Step 1 to "Step 2: Choose a Pharmacy".

Add Drug

Enter the **QUANTITY**.

Update the other fields as necessary and click **Add Drug**.

Step 1 → **Step 2**
Create Drug List Choose a Pharmacy

Enter the name of your drug
ZYCLARA 3.75% CREAM

i Cost saving Generic Options may be available for the drug you have entered.
[View Generic Options](#)

Pharmacy Type Refill Frequency
 Retail Mail Order Quantity Every 1 Months ▼

Package
BOX of 28.0 EA(available in Pkg of 1) ▼

Drugs available for selection were last updated August 10 , 2017

Add Drug

Drug List

The drug appears in the **My Drug List** at the bottom of the page. Multiple drugs can be added.


The screenshot shows a web interface with a navigation bar at the top containing four buttons: "Find A Doctor", "Find A Facility", "Find Your Covered Drugs" (which is highlighted in blue), and "Find A Pharmacy". Below the navigation bar, there are two steps: "Step 1 Create Drug List" and "Step 2 Choose a Pharmacy", connected by a right-pointing arrow. Under "Step 1", there is a text input field with the placeholder text "Enter the name of your drug". At the bottom of the main content area, there is a grey bar with the text "If you wish, continue adding drug prescriptions to your list. If you are done, select Next to continue." and an orange "Next" button. At the very bottom, there is a dark blue footer bar. On the left of the footer is the text "My Drug List". In the center is a list item: "ZYCLARA 3.75% CREAM × Retail: 1 per every 1 month BOX of 28.0 EA(available in Pkg of 1)". On the right of the footer is a "Show All 1" link with an upward-pointing arrow.

Remove a Drug

To remove a drug, click the x next to its name in the *My Drug List*.

If you wish, continue adding drug prescriptions to your list. If you are done, select Next to continue.

My Drug List

ZYCLARA 3.75% CREAM 
Retail: 1 per every 1 month
BOX of 28.0 EA(available in Pkg of 1)

Quantity Examples

Drug	Package	Refill Frequency	Volume Consumed for Frequency	Quantity
Zyclara	Box of 28 each (Available in Package of 1)	Every Month	28 in one month 1 Package contains 28	1
Zyclara	Box of 28 each (Available in Package of 1)	Every 3 Months	$28 \times 3 = 84$ 3 Packages contains 84	3
Acyclovir 200 mg capsule	None listed	Every Month	1 capsule a day for 1 month: $1 * 30 = 30$ capsules	30
Acetazolamide 125 mg tablet	None listed	Every 3 Months	2 tablets a day for 3 months: $2 * 90 \text{ days} = 180$ tablets	180

Add a Pharmacy

Once you have added all drugs, click **Next**.

If you wish, continue adding drug prescriptions to your list. If you are done, select Next to continue.

Next

My Drug List

ALBENZA 200 MG TABLET × Retail: 30 per every 1 month	ZYCLARA 3.75% CREAM × Retail: 3 per every 3 months BOX of 28.0 EA(available in Pkg of 1)
---------------------------------------------------------	------------------------------------------------------------------------------------------------

Show All 2 ^

A list of pharmacies will appear. Click **Select Pharmacy** next to the desired pharmacy.

Find A Doctor | Find A Facility | **Find Your Covered Drugs** | Find A Pharmacy

Step 1 → Step 2
[Create Drug List](#) → [Choose a Pharmacy](#)

Available Pharmacies

3 results found for pharmacies within 2 miles of 40213

[Search for More Pharmacies >](#)

Preferred SAM'S CLUB 6622 PRESTON HIGHWAY LOUISVILLE, KY, 40219	Phone: 1-9640342 Distance: 1.17 MI	Select Pharmacy
Preferred WALGREENS 3600 FERN VALLEY RD LOUISVILLE, KY, 40219	Phone: 1-9647114 Distance: 1.08 MI	Select Pharmacy

Search for Additional Pharmacies

Find A Doctor Find A Facility **Find Your Covered Drugs** Find A Pharmacy

Step 1 [Create Drug List](#) → Step 2 [Choose a Pharmacy](#)

Available Pharmacies

3 results found for pharmacies within 2 miles of 40213

[Search for More Pharmacies >](#)

If the desired pharmacy is not in the list, click ***Search for More Pharmacies.***

Enter additional criteria and click **Search**.

Step 1 [Create Drug List](#) → Step 2 [Choose a Pharmacy](#)

Enter a pharmacy name Zip Code 40213 Search Radius 2 miles ▼

[Search](#)

View Plans

Once you have selected a pharmacy, click [View All Plans](#) in order to estimate the costs associated with the drugs.

After selecting your pharmacy, you may continue viewing our plans. [View All Plans](#)

My Selected Pharmacy

WALGREENS (Preferred) X
3600 FERN VALLEY RD, LOUISVILLE, KY 40219
Phone: 1-9647114

Review Available Plans

The plans available for the entered zip code appear. They are grouped by MA/MAPD, Med Supp, and Part D.

ZIP Code 40213 County JEFFERSON Coverage Start 2017-09-01

Medicare Advantage Plans (4) Medicare Supplement Plans (0) Part D Plans (3)

Medicare Advantage Plans

Medicare Advantage plans are designed to help you save money. With low or no monthly premiums, copays, and deductibles, you can keep to your budget without sacrificing coverage

[Learn more about our Medication Therapy Management Program \(MTMP\)](#)

Sort By Premium: ▼

Choose A Plan Type: ▼

Review Drug Coverage

Medicare Advantage Plan

Anthem MediBlue Dual Advantage (HMO SNP)

Compare

DoctorOffice	\$0.00 copay	Your Total Monthly Premium \$0
Out-of-Pocket Max	In-network: \$6,700.00 out-of-pocket limit.	

[View Plan Details](#) > [View Plan Documents](#) > [Select Plan](#)

Anthem MediBlue Dual Advantage (HMO SNP) is a Health Maintenance Organization plan with a Medicare contract and a contract with the Kentucky Medicaid program.

Benefits Include:
Vision, Hearing, Silver Sneakers, Dental, Drugs

You must be eligible under their state's Medicaid program.

Do you have any facilities that you prefer? [Add A Facility](#)

Do you have any doctors you enjoy? [Add a Doctor](#)

1/2 Prescriptions Covered [Add A Prescription](#) [View All 2](#)

Medicare's Extra Help program. The amount you pay for your drugs will depend on your low-income subsidy (LIS) level. For more information, please contact customer service.

The plans will indicate the number of drugs that are covered.

To view estimated costs, click the **View All** link.

Estimated Drug Costs

A high-level breakdown of estimated costs appear.

To see a drug-specific break-down, click **Show Drug Cost Details**.

1/2 Prescriptions Covered [Add A Prescription](#) [View All 2](#)

Estimated costs shown are based on the Preferred pharmacy selected: WALGREENS, 3600 FERN VALLEY RD, 40219

Annual Drug Cost	\$84,933.36
Plan Pays Annually	\$57,628.50
Drug Company Pays in GAP Phase	\$2,701.11
You Pay Annually	\$24,603.75
Your Total Annual Cost	\$24,603.75

[Show Drug Cost Details](#) Ways to save >

Optional Supplemental Benefits

[Show Details](#) ▼

- No Additional Coverage
- Enhanced Dental and Vision Package \$36 /month
- Preventive Dental Package \$15 /month
- Dental and Vision Package \$22 /month

Detailed Drug Costs

Hide Drug Cost Details ^ Ways to save >

Months 1-4 Months 5-8 Months 9-12 View Full Year

Coverage Phase	Month 1 Initial/Gap	Month 2 Gap/Catastrophic	Month 3 Catastrophic	Month 4 Catastrophic
Tier 4 Drugs				
ALBENZA 200 MG TABLET	\$787.77	\$1,550.95	\$272.47	\$272.47
Covered Drug Cost	\$787.77	\$1,550.95	\$272.47	\$272.47
Non-Covered Drugs				
ZYCLARA 2.5% CREAM PUMP	\$1,628.36	\$1,628.36	\$1,628.36	\$1,628.36
Non-Covered Drug Cost	\$1,628.36	\$1,628.36	\$1,628.36	\$1,628.36
Learn more about requesting formulary drug exceptions				
Monthly Premium	\$0.00	\$0.00	\$0.00	\$0.00
Monthly Total	\$2,416.13	\$3,179.31	\$1,900.83	\$1,900.83
Total To Date	\$2,416.13	\$5,595.44	\$7,496.27	\$9,397.10
* Did you know changing to a generic drug can result in significant savings? We recommend discussing generic options with your doctor.				
■ Begin Initial Coverage ■ Begin Gap Coverage (\$3,700) ■ Begin Catastrophic Coverage (\$4,950)				